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License Compliance Services
Reader Extended Documents on External Website – Policy Statement

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Discussion

Reader Extended Documents, both fill-able and savable, that are made available by Customer, including but not limited to on a website, Intranet or network.

Licensing Policy

According to the Product License Agreement, Section 15.12.3 provides:

“15.12.3. For any unique Extended Document, you may only either (a) Deploy such Extended Document to an unlimited number of unique recipients but shall not extract information from more than five hundred (500) unique instances of such Extended Document or any hardcopy representation of such Extended Document containing filled form fields; or (b) Deploy such extended Document to no more than five hundred (500) unique recipients without limits on the number of times you may extract information from such Extended Document returned to you filled-in by such Recipients. Notwithstanding anything herein to the contrary, obtaining additional licenses to use Acrobat Pro or Acrobat Pro Extended shall not increase the foregoing limits (that is, the foregoing limits are the aggregate total limits regardless of how many additional licenses to use Acrobat Pro or Acrobat Pro Extended you may have obtained).”

Application

Adobe Acrobat Standard 9, Acrobat Pro 9, or Acrobat Pro Extended 9 (collectively “Acrobat”) is used to create reader extended documents.

Interpretation

- An Acrobat license is sufficient if Customer chooses to send out an unlimited number of reader enabled PDF forms AND does not extract information from more than 500 unique instances of the filled PDF document form, including hardcopy or electronic submitted forms. If Customer does extract information from more than 500 unique instances, Customer must acquire, install and use appropriate LiveCycle® Reader® Extension Server licenses.

For example, a company hosts a free webinar about its products for the general public. After the webinar, it sends a Reader Extended product survey PDF form to thousands of attendees. An Acrobat license allows the company to extract information from up to, but not more than, 500 surveys, regardless of the number of completed surveys the company receives.

In another example, a federal government agency creates a Reader Extended retirement benefits PDF form that is posted to its website for availability to the general public. The agency receives thousands of responses and then routes each completed PDF form to the respective state or local agency that would process (ie. extract information from) the benefits PDF form. The federal agency will need licenses for LiveCycle Reader Extension Server and each state or local agency will need an Acrobat license for each employee involved in processing the forms.

- An Acrobat license is sufficient if Customer chooses to send out reader enabled PDF forms to no more than 500 unique recipients an unlimited number of times.

For example, a company has 500 sales representatives that travel each week and submit Reader Extended expense report forms at the end of each week. An Acrobat license allows these 500 employees to repeatedly submit the same expense report form week after week.

- Having more than one licensed copy of Acrobat Standard, Pro, or Pro Extended does not increase the 500 recipient/respondent limits (i.e. to stack licenses).

For example, Company ABC has 1 license of Acrobat Pro and therefore a limit of 500 recipients/respondents. Company XYZ has 3 licenses of Acrobat Pro but similarly a limit of 500 recipients/respondents, not 1500 recipients/respondents.