

Adobe FrameMaker 7.2

XML Smart,
Enterprise Ready

Frequently Asked Questions

Q. What are the top new features in Adobe® FrameMaker® 7.2?

- A. FrameMaker 7.2 software provides a robust and flexible set of stable, mission-critical tools for XML authoring and sophisticated multichannel publishing across many platforms and viewing devices. FrameMaker 7.2 improves the capabilities of FrameMaker 7.1 in the following ways.

Improved authoring interface

FrameMaker 7.2 provides “multiple undo” capability. The software keeps track of editing operations, allowing authors to undo or redo previous actions. You can select previous operations for undo or redo from a history palette. An updated Formatting Toolbar provides easier access to common commands and text symbols.

XML Schema

FrameMaker 7.2 provides support for the World Wide Web Consortium (W3C) XML Schema language, an alternative to DTDs for specifying the structure of XML documents. You can create a FrameMaker EDD from an XML Schema, and validate XML documents against an XML Schema on import and export.

XSL transformations

FrameMaker 7.2 can automatically apply W3C Extensible Stylesheet Language (XSL) transformations when opening and saving XML documents. You can use XSLT to automatically select, sort, or filter XML content upon opening or saving, or automatically modify document structure based on an XSLT stylesheet.

New sample application

FrameMaker 7.2 includes a new sample application for creating and maintaining content that conforms to the DITA (Darwin Information Typing Architecture) standard. DITA facilitates re-use and re-purposing of modular information units.

Improved support for migrating unstructured content

FrameMaker 7.2 simplifies the process of converting unstructured to structured content, and provides a new white paper, *Migrating from Unstructured to Structured FrameMaker*, to assist users in migrating from unstructured to structured authoring.

Q. What new features were introduced with Adobe FrameMaker 7.1?

- A. The following features were introduced with FrameMaker 7.1 and have been retained or extended in FrameMaker 7.2.

Improved XML handling

- More intuitive handling of XML files. XML files opened in FrameMaker 7.2 retain their “.xml” file extension in the window title bar (instead of seeing <filename>.fm, as with FrameMaker 7.0). When you refer to open XML files in FrameMaker 7.2 (e.g. in cross-references) you will see <filename>.xml (instead of <filename>.fm). When you select “File>Save” on an open XML file, you will save back to the original file in XML format. FrameMaker 7.0 previously saved back to a .fm file by default.

- Support for conditional text in XML documents, and an easier migration path to XML for existing FrameMaker files that use conditional text. Conditional text is a FrameMaker feature that allows authors to maintain multiple variations of a document in a single source file. Conditional text settings are now retained when you save a file as XML. Conditional text areas are preserved when you re-open an XML document that was saved from FrameMaker 7.2.
- Improved cross-referencing between XML documents. Cross-references between XML files now work in a similar way to cross-references between “.fm” files. In FrameMaker 7.0, cross-references between files in XML would only work if both files were in the same FrameMaker book.

New File Import and Graphics Handling Capabilities

- PageMaker® (versions 6.5 - 7.0) and QuarkXpress (versions 3.3 - 4.1) files can be imported into FrameMaker (Windows only).
- Native Photoshop® files can be imported into FrameMaker.
- Graphics in the latest PDF 1.5 (and 1.4) formats can be placed into FrameMaker documents. This includes native “.ai” files from the latest versions of Adobe Illustrator®.
- Graphics in PDF format can be placed into FrameMaker documents on Solaris. In FrameMaker 7.0, this feature was only available on Windows platforms.
- Scalable Vector Graphics (SVG) files are rendered as vector-based graphics in print and PDF. In FrameMaker 7.0, SVG files were rasterized in print and PDF.
- The most recent version of Acrobat Distiller®, Distiller 7.0, is included with FrameMaker 7.2 on Windows. Distiller 7.0 technology is also included in the Solaris version.

Changes to Fonts and Templates

- Several new Adobe fonts are bundled with FrameMaker 7.2 on both platforms
- New templates have been provided that utilize the new fonts and improve cross-platform compatibility.

Q. What else does Adobe FrameMaker 7.2 provide?

- A. The following features were introduced with FrameMaker 7.0 and have been retained or extended in FrameMaker 7.2.

Powerful XML Capabilities

- **Create and edit valid XML with ease.** Use Document Type Definitions (DTDs) or, new with FrameMaker 7.2, XML Schema to define the structure and validity of your content. You can easily define your own FrameMaker structured applications, which means that FrameMaker software automatically picks the right DTD, templates, and settings when you open XML files. Format your documents with an EDD (Element Definition Document), the FrameMaker context-sensitive styling language. Define read-write rules to automatically map XML elements to headings, lists, tables, graphics, footnotes, cross-references, and index markers. Create your content in an intuitive WYSIWYG interface that includes context-sensitive guided editing provided by the Element Catalog, the Structure View window, and the continuous validation feature. While you develop your information and navigate the structure of your documents, you can quickly see which elements are valid in the Element Catalog. Catch and correct validity errors in real time as they are displayed in the Structure View window.
- **Open, edit, and save XML files and DTDs.** Take advantage of “round-trip XML” functionality to open, edit, and save XML files and DTDs. Parsing engines examine the XML at import to determine whether it is well-formed and to validate the code against your chosen DTD. After you complete the authoring and tagging process, you can easily save XML files for further processing.
- **Work with namespaces, CSS, and Unicode.** Take advantage of namespaces, which you can use as a prefix to XML element names when you combine content from multiple sources. Automatically generate

CSS style definitions for use with a broad variety of media. Take advantage of automatic mapping of Unicode (UTF-8/UTF-16) characters in XML files to the appropriate fonts for printing.

- **Use industry-standard structured applications.** FrameMaker 7.2 ships with four sample applications for structured authoring: DITA 1.0 (new with FrameMaker 7.2), DocBook 4.1, xDocBook 4.1.2, and XHTML. The Darwin Information Typing Architecture (DITA) provides an extensible information model for authoring and publishing topic-oriented document sets. DocBook 4.1 and xDocBook 4.1.2 conform fully to the industry-standard DocBook (SGML) and xDocBook (XML) DTDs for technical documentation. The XHTML sample application conforms to the DTD for the next generation of HTML—the Extensible HTML version 1.0 transition DTD.

Choose XML or Conventional Authoring

- **Choose the authoring mode that fits your needs.** You can choose to work in Structured or Unstructured mode at first program launch and through the Preferences dialog box at any time. Create valid and well-formed XML that conforms to the DTD or, new with FrameMaker 7.2, XML Schema of your choice with guided editing in Structured mode, or create well-formed XML working in the simpler interface provided in the Unstructured mode.

Improved and Expanded Multichannel Publishing Features

- **Easily generate sophisticated Web pages.** WebWorks® Publisher Standard Edition 8.0 software from Quadralay is included with FrameMaker 7.2 to provide outstanding HTML publishing features. This powerful software automatically produces Web-safe GIF, JPEG and PNG versions of any graphics format you use in your FrameMaker documents. You can say goodbye to tedious manual graphics conversions, and enjoy an easy-to-use print-to-Web conversion process.
- **Exercise maximum control over your HTML output.** With WebWorks Publisher Standard Edition 8.0, you can control how large documents are divided into logical Web pages. Professional-quality templates are included with WebWorks Publisher Standard Edition; you can use Adobe GoLive® software to easily modify and customize the provided templates or to create your own templates to precisely tailor the look and feel of your Web pages to your specific needs.
- **Work with Scalable Vector Graphics (SVG).** SVG is an XML-based file format for graphics that is platform- and media-independent. Vector-based SVG can provide superior print quality to raster graphics formats like GIF and JPEG, while allowing on-line viewers to zoom in to see fine levels of detail. SVG also provides the capability to create and deliver data-driven and interactive graphics applications. When you publish a FrameMaker document to print or PDF, SVG graphics will retain their vector qualities. When you publish to HTML, XML, or SGML, the SVG format is retained. This allows single-source publishing of SVG graphics from FrameMaker — with rich, vector-based quality in print and PDF, and retaining the quality and full interactive capabilities of SVG in HTML and XML.
- **Create eBooks.** You can create eBooks from your FrameMaker files in two ways. The easiest and most reliable method is to save your books as Tagged PDF files, which are readable with the Adobe eBook Reader™ and with the Acrobat Reader® for Palm and Windows® CE devices. WebWorks Publisher Standard Edition 8.0 also includes features for publishing to the Microsoft Reader and eReader for Palm OS formats. This powerful new functionality gives you complete control over the look and feel of your content on multiple devices and platforms.

Maximum PDF Publishing Integration

- **Generate PDF files with ease.** Choose the “Save as PDF” menu option for PDF (Portable Document Format) generation on all platforms.
- **Take advantage of the highest level of support for PDF generation.** Use the latest version of Adobe Acrobat Distiller software (included on Windows; Solaris includes Distiller technology) to generate PDF.

- **Generate accessible PDF documents.** Create Tagged PDF files to facilitate high-quality viewing on a much broader variety of devices and make your PDF documents more accessible to visually impaired readers.
- **Add XMP metadata to facilitate more effective content management.** FrameMaker 7.2 software supports the XMP (eXtensible Metadata Platform) standard for describing asset properties to increase their usability in a collaborative production workflow. This enables you to work more effectively with content management systems.

Enhanced Authoring Tools

- **Master complex documents.** Associate specific paragraph tags or elements to the master pages of your choice, so that, for instance, using a Chapter Title tag automatically applies the Chapter Title master page. You can rearrange custom master pages in any order, and take advantage of 12 available running headers and footers. When you import formats between documents, you can select or deselect all of the formats with a single click.
- **Choose from a broader range of layout options.** Take your pick of an expanded selection of “out-of-the box” layout options and a rich set of examples for skill building. Book templates and structured templates are available to you in the template browser and on the installation CD.
- **Retain compatibility with previous versions.** You can open the FrameMaker 7.2 standard (.fm) binary format with FrameMaker 7.0 on any platform. You can also save your documents in FrameMaker 6.0 format for backward compatibility with version 6.0 of the software.
- **Enjoy more UNIX® font selection options.** You can select from a much richer set of fonts on the UNIX platform compared to FrameMaker 7.0 and earlier versions. FrameMaker 7.2 software supports TrueType, OpenType®, and Type 1 fonts. You can drag and drop your fonts to install them, and quickly begin sharing documents with Windows users without any loss of type quality.
- **Use a wider range of printers with Asian languages.** FrameMaker 7.2 provides enhanced Asian language support that enables font downloading and subsetting. This means that you can partially or completely eliminate the need to purchase special output devices that support Chinese, Japanese and Korean fonts.
- **Import a greater variety of files and do more with them.** Import many graphics file formats, including SVG (Scalable Vector Graphics) format, placed PDF, native Illustrator® 9, and native Photoshop files. After you incorporate your graphics, easily resize them to fit the needs of your publication. Take advantage of an updated set of text import filters for Microsoft Office.

Collaboration Features

- **Manage documents within a collaborative workgroup.** Take advantage of basic document management and workgroup collaboration features to define the locations and permissions for you team’s shared servers and folders, check in and check out your files to preserve version control, and automatically update and import you team’s files between local workstations and workgroup servers. Add XMP (eXtensible Metadata Platform) information to your FrameMaker files so that you can work more effectively with content management systems.

Accessibility Enhancements

- **Visually impaired authors can take advantage of accessibility features in Windows 2000 and Windows XP,** including a high-contrast UI, compatibility with a broad range of screen reading devices, and a full array of keyboard shortcuts.
- **Create accessible documents.** Generate Tagged PDF files that facilitate high-quality viewing on a broad variety of accessible devices and platforms. Output your documents as raw text for compatibility with accessibility tools that require ASCII text format input. Use the template-driven HTML conversion capabilities of WebWorks Publisher Standard Edition to generate special versions of a Web site with large

font sizes and high-contrast graphics or accessibility tags. Create valid XML output that you can transform with XSLT to generate accessible file formats such as VoiceXML.

Q. Can I exchange files between FrameMaker 6.0 and FrameMaker 7.2?

- A. Yes, FrameMaker 7.2 is backward-compatible with FrameMaker 6.0 and FrameMaker+SGML 6.0. You can open your previous FrameMaker files in FrameMaker 7.2 and save them as FrameMaker 6.0 files, although you will lose some of the features of FrameMaker 7.2 software when you do so. To exchange content between any two versions of FrameMaker (for instance, between version 7.2 and version 5.5.6), simply save your publications in MIF (Maker Interchange Format) instead of in the FrameMaker standard (.fm) binary format.

Q. Can I exchange files between FrameMaker 7.0 and FrameMaker 7.2?

- A. Yes. FrameMaker 7.2 is binary file format compatible with FrameMaker 7.0. You can exchange “.fm” files created with FrameMaker 7.0 and FrameMaker 7.2 on any platform.

Q. Can FrameMaker 7.2 generated graphics be exported and published in SVG format?

- A. You can import both SVG-format graphics and a broad variety of other graphics file formats into FrameMaker 7.2, or use the built-in drawing tools to directly create graphics. Only graphics that originate in SVG format can be published or exported in that format. If you need to publish graphics created by other means in SVG format, try opening your graphics files with Adobe Illustrator 10 or later and saving them as SVG files, or saving the FrameMaker page that contains the graphic you wish to convert as a PDF file, opening it with Illustrator 10 or later, and saving it as an SVG.

Q. Which Microsoft Office applications can I import into FrameMaker?

- A. You can import Microsoft Word and Microsoft Excel files created by Microsoft Office versions through Office 2003. FrameMaker 7.2 software also supports RTF 1.6 import and export, and you can save any Microsoft Office file as a PDF and import it into your FrameMaker publications as a graphic.

Q. I am using FrameMaker+SGML version 6.0 or earlier. Can I migrate to FrameMaker 7.2 and continue to work with SGML?

- A. Yes. FrameMaker 7.2 software provides the same level of SGML support that was previously available in FrameMaker+SGML 6.0, and includes many enhancements and new features.

Q. Now that both FrameMaker and FrameMaker+SGML software are combined into one product, what functionality am I getting?

- A. FrameMaker 7.2 software contains the combined feature sets of FrameMaker 6.0 and FrameMaker+SGML 6.0 in a single product, with new and enhanced functionality to better support XML authoring and publishing, multichannel publishing, accessibility, and more. For complete information, please see the FrameMaker 7.2 Reviewer's Guide at www.adobe.com/products/frameaker.

Q. In what languages can I author documents using FrameMaker 7.2?

- A. With version 7.2, you can now author documents in the following languages:
- US English
 - UK English
 - German
 - Swiss German
 - French
 - Canadian French
 - Spanish

- Catalan
- Italian
- Portuguese
- Brazilian
- Danish
- Dutch
- Norwegian
- Nynorsk
- Finnish
- Swedish
- Japanese
- Traditional Chinese
- Simplified Chinese
- Korean
- New German
- New Swiss German
- New Dutch
- Canadian English

Q. What fonts are included in Adobe FrameMaker 7.2?

- A. FrameMaker 7.2 for UNIX includes font families necessary to display English and European languages, Japanese, Chinese, and Korean. Both Windows and UNIX versions include several fonts that were not included in previous versions of FrameMaker, including Adobe Garamond Pro, Courier Standard, Symbol Standard, Letter Gothic Standard, News Gothic, Minion Pro, and Myriad Pro.

Q. How has the font bundling changed with FrameMaker 7.2?

- A. UNIX versions of FrameMaker prior to FrameMaker 7.1 included TimesNewRoman, Arial, and ZapfDingbats fonts. Adobe no longer provides these fonts with FrameMaker 7.2. FrameMaker 7.0 for Windows did not include any fonts.

Q. Have the templates provided with FrameMaker 7.2 changed?

- A. FrameMaker 7.2 provides the same rich set of starter templates that was provided with FrameMaker 7.0, modified to use the fonts that are bundled with FrameMaker 7.2. Users who have licensed the previously-used fonts and wish to continue to use them may still use the FrameMaker 7.0 templates.

Q. Will the change in bundled fonts cause any problems if I exchange files with older versions of FrameMaker?

- A. If you create a document based on the FrameMaker 7.2 templates, and open that document on a system that has FrameMaker 7.0 installed, you may get an error message reporting that the new fonts are not available.

Q. What font formats does FrameMaker 7.2 support?

- A. FrameMaker 7.2 supports TrueType, OpenType, and Type 1 fonts.

Q. Are there any differences between the Windows and UNIX versions of the software?

- A. The UNIX version does not include support for Adobe Online Help. Macros are included in the UNIX version. OLE support is included in the Windows version. Import filters for QuarkXpress and PageMaker documents are provided only on Windows.

Q. I am using FrameMaker 7.0. Why should I upgrade to FrameMaker 7.2?

- A. Users of FrameMaker 7.0 will benefit from the improved XML handling, improved file import capabilities, improved graphics handling, and improved PDF support provided by FrameMaker 7.2. For a more complete description of the benefits of FrameMaker 7.2, see “What are the top new features in Adobe® FrameMaker® 7.2?”.

Q. I am using FrameMaker 6.0 or FrameMaker+SGML 6.0 or earlier. Why should I upgrade to FrameMaker 7.2?

- A. If you are migrating to XML-based publishing, or are considering migrating to XML, FrameMaker 7.2 provides a WYSIWYG environment that allows authors to create valid XML documents.

If you are not migrating to XML-based publishing, FrameMaker 7.2 provides many enhancements over previous versions, including improved PDF generation, improved multi-channel publishing capabilities, improved ease-of-use, and improved import and export of other popular file formats.

Q. On what platforms is FrameMaker 7.2 available?

- A. FrameMaker 7.2 is available on Microsoft® Windows® 2000, Microsoft Windows XP, and Sun® Solaris™ versions 2.8, 2.9, and 2.10.

Q. Can I get a Mac OS version of FrameMaker 7.2?

- A. FrameMaker 7.2 is not available on Mac OS.

Q. Can I run FrameMaker 7.2 on Microsoft Windows NT or Windows ME?

- A. FrameMaker 7.2 is not supported on Microsoft Windows NT or Windows ME.

Q. Is FrameMaker 7.2 available for HP-UX or IBM AIX?

- A. FrameMaker 7.2 is not available on these platforms.

Q. I have FrameMaker 7.0 on one of the platforms not supported by FrameMaker 7.2. What are my options?

- A. Users of previous versions of FrameMaker on any of the discontinued platforms may upgrade to the Windows or Solaris version for the standard upgrade price. Furthermore, FrameMaker 7.2 is binary file format compatible with FrameMaker 7.0 on all platforms. You can exchange “.fm” files created with FrameMaker 7.0 or FrameMaker 7.2 on any platform.

Q. Is a Linux version of FrameMaker 7.2 available?

- A. Not at this time.

Q. Why is the price for an upgrade different to what it was before?

- A. The upgrade price for FrameMaker 7.0 based on the amount of new functionality a FrameMaker 6.0 user will receive. That release included a complete structured authoring environment and XML capabilities. The upgrade price for FrameMaker 7.2 is based on the amount of new functionality a FrameMaker 7.0 user will receive. FrameMaker 7.2 is a minor release compared to FrameMaker 7.0, and therefore has a lower upgrade price.

Q. Must I have FrameMaker 7.0 before I can upgrade to FrameMaker 7.2?

- A. The FrameMaker 7.2 upgrade is available to any customer owning a valid license for any previous version of FrameMaker, including FrameMaker 7.0 or 7.1, FrameMaker 6.0, FrameMaker+SGML 6.0, FrameMaker 5.5.6 and FrameMaker+SGML 5.5.6, as well as any older version of FrameMaker that has not already been used to purchase an upgrade license.

Q. How does FrameMaker 7.2 work with other products such as Adobe GoLive and Adobe Acrobat software?

- A. You can author your content with FrameMaker, then create HTML files with WebWorks Publisher Standard Edition and edit them with Adobe GoLive. Additionally, when you are working in the structured mode, you can save your files in XHTML format and edit them with GoLive. You can also create PDF versions of your FrameMaker 7.2 files using the included Acrobat Distiller software, and save them as Tagged PDF for greater accessibility. FrameMaker software also allows you to import PDF files as graphic images, which are automatically converted to the appropriate format during the print-to-Web conversion process and incorporated as-is into the PDF versions of your files.

Q. Can I move a book from PageMaker or QuarkXPress into FrameMaker 7.2?

- A. FrameMaker 7.2 provides filters that facilitate the direct import of documents created in QuarkXPress versions 3.3 - 4.1 and PageMaker versions 6.5 - 7.0. (QuarkXPress and PageMaker filters are provided on Windows platforms only).

Q. What is the FrameMaker Server product?

- A. FrameMaker Server 7.2 is a print and PDF publishing engine that runs in a server-based or automated environment (e.g., with no user interface). FrameMaker Server software is designed for integration with a variety of data sources, including databases, application servers and web services. A rich array of import options that includes XML and Maker Interchange Format (MIF) is complemented by a powerful, comprehensive and well-documented Application Programming Interface (API) known as the FrameMaker Developer's Kit (FDK). The FDK is downloadable from partners.adobe.com.

Applications for FrameMaker Server include catalog publishing, database publishing, and the production of personalized documents and custom eBooks. For more information, see the FrameMaker Server Web pages.

Note that FrameMaker Server is a software component that must be integrated into a solution before it is ready for use. You can either purchase third-party solutions (e.g. from Datazone or Finite Matters Limited), or you can build your own solution using the Frame Developers Kit.

Q. What is the difference between FrameMaker 7.2 and FrameMaker Server 7.2?

- A. Although both FrameMaker 7.2 and FrameMaker Server 7.2 software share the same technology and even the same installation CD, the primary difference between the two products is the permitted use for which they are licensed.

Both FrameMaker 7.2 and FrameMaker Server 7.2 software include a set of powerful, high-quality features for producing print and PDF output. FrameMaker 7.2 software, however, is designed to be used interactively by users on their desktops. It includes a fully interactive, WYSIWYG authoring environment, along with a range of tools for publishing to multiple media-particularly WebWorks Publisher Standard Edition 8.0 software from Quadralay, which enables users to publish to HTML, Microsoft Reader and eReader for Palm OS formats. FrameMaker Server 7.2 software, on the other hand, is designed to be used programmatically in a server-based or automated environment. The FrameMaker Developer's Kit (FDK) is the primary means for driving the application. FrameMaker Server software is specifically designed to provide server-based features for print and PDF output.

Q. How does the End User License Agreement (EULA) differ between FrameMaker 7.2 and FrameMaker Server 7.2?

- A. FrameMaker Server 7.2 software contains a license that specifically permits the use of FrameMaker on a server or in an automated environment. The EULA for FrameMaker 7.2 more tightly defines the license for

use interactively on an individual user's desktop. You can view the FrameMaker 7.2 and FrameMaker Server 7.2 EULAs at www.adobe.com/products/fmserver.

Q. When should I purchase a license for FrameMaker Server 7.2?

- A. For new installations where FrameMaker software will be used in a server-based or automated environment (for purposes such as automatic catalog publishing, database publishing, or automatically generating personalized documents or customized books or eBooks), you will probably need to purchase a license for FrameMaker Server 7.2.

For existing installations of FrameMaker software used in a server-based or automated environment, it is likely that you should upgrade to FrameMaker Server 7.2. If you are already using FrameMaker Server 7.0 and you would benefit from the new features of FrameMaker 7.2 in an automated environment, you can purchase a license to upgrade to FrameMaker Server 7.2.

Q. If I license FrameMaker Server 7.2, can I create HTML, Microsoft Reader or eReader for Palm OS files on a server?

- A. No. Those features are supported by WebWorks Publisher Standard Edition 8.0, which is licensed for use only with the individually licensed desktop version of FrameMaker 7.2 software. You must purchase a license for FrameMaker 7.2 to create HTML and eBook files on an individual workstation, and cannot use WebWorks Publisher on a server.

Q. I have a small workgroup and a small file server—if I license FrameMaker Server 7.2, can all the users in my workgroup use FrameMaker?

- A. If FrameMaker 7.2 software will be used interactively by those users, then you probably should not order FrameMaker Server 7.2. Each user in the workgroup must be licensed to use the desktop version. On Windows desktops, that means you must get one FrameMaker 7.2 license per user. If your users have Solaris desktops, you can either get one “Personal” license per user, or you can order a shared user license that permits a maximum specified number of concurrent users of the software. Concurrent use licenses are not available for Windows desktops.

If, however, you are building a server-based solution that your users access programmatically or via third-party software (such as a Web browser), and you need to use FrameMaker in a non-interactive, automated way to produce print or PDF output, then you should license FrameMaker Server 7.2.

Q. What is WebWorks Publisher Standard Edition?

- A. WebWorks Publisher Standard Edition 8.0 software from Quadralay is a print-to-HTML conversion tool that is included with and tightly integrated into FrameMaker 7.2. With WebWorks Publisher Standard Edition, you can automatically create HTML versions of your documents and books. The software includes templates for publishing to HTML, XML, Microsoft Reader, and eReader for Palm OS formats.

Q. Is WebWorks Publisher Standard Edition available in Windows and UNIX versions?

- A. Yes. WebWorks Publisher Standard Edition 8.0 is included with FrameMaker 7.2 on all platforms. However, a separate license may be required for the Server version.

Q. Where do I go for support with WebWorks Publisher Standard Edition?

- A. First-level technical Support for WebWorks Publisher Standard Edition 8.0 is provided through Adobe FrameMaker Customer Support. For Adobe FrameMaker support information, visit www.adobe.com/support/products/framemaker.html.

Quadralay provides direct customer support for WebWorks Publisher Professional Edition only. Adobe FrameMaker users interested in upgrading from Standard Edition to WebWorks Publisher Professional Edition should visit www.webworks.com.

Q. Can I create eBooks with FrameMaker 7.2?

- A. Yes. You can create your content in FrameMaker 7.2 and then publish it in Tagged PDF format, which is readable on the broadest range of viewing devices. You can also create eBooks in Microsoft Reader or eReader for Palm OS format using WebWorks Publisher Standard Edition.

Q. How do I create accessible documents (PDF and HTML) from FrameMaker 7.2?

- A. To create accessible PDF documents, you can author your content in FrameMaker 7.2 and then generate a Tagged PDF file, which can be displayed on a broad range of accessible viewing devices. To create accessible HTML documents, you can place all of the graphics in your FrameMaker publication in anchored frames and use alternate text tags to add verbal descriptions. Then, you can use Adobe GoLive to create a custom template for WebWorks Publisher Standard Edition that contains large font sizes and high-contrast graphics, and use that template to generate your HTML files.

Q. Can I still use FrameMaker 7.2 if my vision is impaired?

- A. Yes. FrameMaker 7.2 software is compatible with the accessibility features in Windows 2000 and Windows XP. You can use a high-contrast UI with large fonts, and take advantage of compatibility with a broad range of screen reading devices and a full array of keyboard shortcuts.

Q. Is FrameMaker 7.2 section 508 compliant?

- A. FrameMaker 7.2 software provides a high level of support for Section 508. For more information, visit access.adobe.com.

Q. Is it easy to create PDF files with FrameMaker 7.2?

- A. FrameMaker 7.2 software provides a simple and streamlined process for creating PDFs using the latest version of Acrobat Distiller.

Q. Does FrameMaker 7.2 include Acrobat Professional 7.0?

- A. FrameMaker 7.2 software ships only with Acrobat Distiller 7.0 (Windows platforms only) and Adobe Reader 7.0, and does not include the full-featured Acrobat application. The Solaris platform provides Distiller 7.0 technology for creating PDF documents.

Q. What is XMP and how is it supported in FrameMaker?

- A. FrameMaker 7.2 supports the XMP (eXtensible Metadata Platform) standard for describing asset properties to increase their usability in a collaborative production workflow. This enables you to work more effectively with content management systems and to enable the customization and dynamic assembly of content to end users. You can add XMP metadata to the files you create with FrameMaker 7.2 by using the File Info dialog box.

Q. What is Tagged PDF?

- A. Tagged PDF files incorporate information that identifies a publication's layout elements and contents and the visual relationships between them. This allows logical reflow of tagged PDF files during viewing on a broad range of devices with widely varying screen sizes. Tagged PDF files can be read on popular handheld computers and ultra-compact laptops as well as on many types of accessible viewing devices.

Q. Will FrameMaker 7.2 files still print on my PostScript Level 1 printer?

- A. Adobe is unable to certify FrameMaker 7.2 software for use on PostScript® Level 1 printers. These older printers are increasingly difficult to find and maintain, and do not support modern network protocols. FrameMaker 7.2 software has been tested so infrequently on PostScript Level 1 printers that these output devices are no longer supported for use with FrameMaker.

On Windows platforms, you may be able to print FrameMaker 7.2 files to a PostScript Level 1 printer without any significant problems if you have the appropriate printer driver installed on your system. On the UNIX platform, there are no known issues when FrameMaker 7.2 software directly generates PostScript Level 1. If you use any Placed PDF files that contain color or transparency information that cannot be correctly rendered for PostScript Level 1, these images may not appear as expected.

Q. Where can I buy FrameMaker 7.2?

- A. You can buy FrameMaker 7.2 through the Adobe Store, online at store.adobe.com/store/main.jhtml, or by calling the Adobe Store at 888-724-4508. You can learn about other ways to buy FrameMaker 7.2, including information about authorized resellers, education, and government discounts at partners.adobe.com/resellerfinder/na/findreseller.jsp.

Q. Is volume licensing available, and where can I learn more about it?

- A. Special programs are available for volume licensors of FrameMaker. To learn about volume licensing options, visit www.adobe.com/aboutadobe/openoptions/main.html.

Q. Is educational licensing available, and where can I learn more about it?

- A. Regular and volume educational licensing programs are available. To learn more, visit www.adobe.com/education/purchasing/education_pricing.html and www.adobe.com/education/purchasing/licensing_program.html.