

# Supplier Platform Change

June 2026 Supplier Training FAQs

Training sessions for Adobe's new supplier platform, GEP Quantum, are being held on June 10, June 15, June 18 and June 22, 2026. This document summarizes the frequently asked questions (FAQ) raised during those sessions.

## GEP Platform

### **Q1: Which platform has been replaced by GEP Quantum?**

GEP Quantum has replaced graphiteConnect as Adobe's supplier management platform. Please do not make any changes in graphiteConnect, as updates will not be reflected in GEP.

### **Q2: Are there any fees, such as annual or transaction-based charges, for suppliers to use GEP Quantum?**

There are no fees or charges for suppliers to use GEP Quantum.

### **Q3: Was my company information transferred to GEP Quantum?**

Suppliers with active procurement activity, active contracts, upcoming risk reviews, or who have done business with Adobe in the past 18 months were transferred from graphiteConnect to GEP Quantum. Available data from graphiteConnect, including contact details and commercial information such as tax and banking details, has been migrated to GEP.

## Registration

### **Q4: Does the registration link from GEP Quantum expire?**

The registration link does not expire. However, please complete the registration process within a few days of receiving the invitation.

**Q5: How do I know the GEP Quantum registration invitation was sent to the correct person at my company?**

The registration invitation was sent to the contact(s) listed for your company in graphiteConnect. The registration link is unique to each user and cannot be shared with someone else. Once you complete the registration process, you can add additional contacts from your company and initiate registration for them.

**Q6: Why am I being asked to register if my company details were already provided in graphiteConnect?**

Your company information was migrated from graphiteConnect to GEP. Registration is required to activate your access. Once you log in, review your profile and confirm or update your company's details.

**Q7: If I am already registered with GEP for another client/customer, do I need to register again for Adobe?**

Yes, registration is required separately for each customer, including Adobe.

**Q8: What if I am a sole business owner and do not have additional people to assign as contacts?**

You can assign yourself as the primary contact. Additional contacts are optional and only needed if others require access.

**Q9: Does everyone who needs access have to register separately, or can one person set it up and add additional users?**

Each user must register individually to access GEP Quantum. One person can complete the initial setup and add additional users as contacts. For detailed steps, refer to the [Supplier User Manual](#) available on [Adobe's Supplier site](#).

**Q10: What should I do if I did not receive the registration email? Can the invitation be resent?**

Registration reminder emails will be sent in the coming weeks. You can also reach out to your Adobe contact if you have not received an invite email.

## Ariba for Purchase Orders and Invoices

### **Q11: Should I continue to use Ariba for purchase orders and invoices?**

Yes, continue to use Ariba for purchase orders and invoices at this time. These processes will transition to GEP in the future, but there is no change for now.

## Training Sessions & Materials

### **Q12: Are the training sessions recorded?**

The supplier training sessions are recorded and will be available on [Adobe's Supplier site](#).

### **Q13: Where can I find the supplier training materials?**

Supplier training materials are available on [Adobe's Supplier site](#). Additional resources are still being added, so please check back regularly for updates.