

Adobe Statement on Accessibility Compliance

Adobe is committed to advancing the accessibility of our products and services. Adobe's accessibility principles of Accountability, Responsibility, and Transparency guide how we build technology that helps people create, interact with, and engage in digital experiences. Consistent with those principles, we maintain processes for receiving and reviewing accessibility concerns, collaborate with people with disabilities and customers to inform product accessibility improvements, and work to address reported issues based on severity and impact. Customers may report accessibility concerns by filing a support ticket or contacting Adobe at access@adobe.com.

As part of our commitment to accessibility, Adobe conducts regular product audits using third-party vendors experienced in accessibility testing. These audits include automated and manual testing across selected assistive technologies and platform configurations. Where appropriate, they also include testing with users of assistive technologies to help assess product usability. Adobe works to evaluate and address issues identified through audits based on severity, product context, and implementation complexity. Adobe design teams receive training in accessible design, and accessibility considerations are incorporated into design specifications and product development processes.

Adobe recognizes the importance of aligning with internationally recognized accessibility standards, including the Web Content Accessibility Guidelines (WCAG), EN 301 549, and Section 508 of the Rehabilitation Act in the U.S. Adobe, along with the Accessibility Committee of the Information Technology Industry Council (ITI), recognizes that accessibility conformance is an ongoing effort and continually works to improve alignment with these standards. Our approach includes identifying issues that may block users from completing core tasks (Severity 1) or require a workaround to complete a task (Severity 2). Adobe prioritizes Severity 1 issues to help reduce barriers that may prevent users from completing core product tasks.

Adobe continues to align our products and services with the applicable European Accessibility Act (EAA) requirements and provide our enterprise customers with Adobe tools to help meet their EAA compliance efforts across channels.

Consistent with Adobe's Transparency principle, Adobe shares information about its accessibility approach and product conformance status with customers. Adobe uses the Accessibility Conformance Report (ACR), based on the Voluntary Product Accessibility Template (VPAT) created by ITI, to provide information about the level of accessibility conformance for Adobe products based on product audits. Adobe ACRs address WCAG, EN 301 549, and Section 508. ACRs for Adobe products can be found on the [Adobe Accessibility Compliance page](#).