



ASV EOL FAQ

Adobe® SVG Viewer
End of Life
Frequently Asked Questions

This document provides answers to frequently asked questions about Adobe’s decision to discontinue support for Adobe SVG Viewer (“ASV”).

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Why did Adobe decide to discontinue support for ASV?

There are a number of other third-party SVG viewer implementations in the marketplace, including native support for SVG in many Web browsers. The SVG language and its adoption in the marketplace have both matured to the point where it is no longer necessary for Adobe to provide an SVG viewer.

When will Adobe discontinue customer support for ASV?

Adobe Customer Support will no longer provide support for Adobe SVG Viewer as of January 1, 2009.

When will Adobe remove ASV from the download area?

Adobe does not currently have plans to remove Adobe SVG Viewer from the Adobe.com download area. Adobe recognizes that customers have built Web applications that depend on ASV being available for download, and although Adobe does not plan to

develop ASV further, we plan for the existing versions to be available for download as long as our customers rely on them.

Can I host the ASV installer on my own web site?

You may post the Adobe SVG Viewer installer only on intranet sites. Currently, the Adobe SVG Viewer End User License Agreement does not allow you to post the ASV installer on public Internet sites. For more information, please see the Adobe SVG Viewer Distribution Agreement <http://www.adobe.com/svg/distribute.html>.

Will Adobe provide future security patch releases of ASV?

No, Adobe will not provide any more security patch releases of Adobe SVG Viewer.

Will Adobe support future SVG specifications in its authoring products?

Adobe Illustrator was one of the first commercial illustration tools to support SVG Full and SVG Tiny. While Adobe does not publicly disclose future product directions, we will continue to evaluate the authoring needs for vector formats like SVG Full, SVG Basic, SVG Tiny, and any successors.

Will ASV install and run on Microsoft Windows Vista?

Adobe SVG Viewer is not certified to install on Vista. In addition, users who install ASV on an older version of Windows and then upgrade to Vista should be aware that some features of ASV will not function correctly on Vista. Features of ASV that are currently known to not work on Vista include (but are not limited to) the View Source command, and support for audio.

Can I create my own installer for ASV?

You may not create your own installer for Adobe SVG Viewer. The Adobe SVG Viewer End User License Agreement does not permit the user to repackage the product components. Among other reasons, this is because custom-made installers could include bugs that cause problems for Adobe's customers, and those customers would then turn to Adobe for help. In addition, incorrectly installed ASV components could cause other previously installed Adobe products to malfunction.

What products can I use instead of ASV?

For an extensive list of third-party SVG viewer implementations, please see the SVG wiki: http://wiki.svg.org/Viewer_Implementations.

You may also want to consider converting your SVG application to an Adobe Flex® application. For more information on Adobe Flex, please see <http://www.adobe.com/flex>.

Will Adobe release the source code for ASV?

Adobe does not have plans to release the source code for Adobe SVG Viewer.

Will Adobe still participate in the SVG working group?

Adobe is currently a member of the W3C SVG working group, and will continue to monitor the development of SVG specifications relevant to our product needs. We anticipate no change in our participation with the SVG working group at this time.

Where can I find more information?

More information, as it becomes available, will be posted at <http://www.adobe.com/svg>.

What SVG and ASV community forums are available?

The Adobe SVG forum:

<http://www.adobeforums.com/cgi-bin/webx?14@@.ee6f227>

The Yahoo! SVG Developers group:

<http://groups.yahoo.com/group/svg-developers/messages>

The SVG Wiki:

http://wiki.svg.org/Main_Page

List of SVG communities:

http://wiki.svg.org/SVG_Communities

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