



EXHIBIT FOR PROFESSIONAL SERVICES (2014v3) (APAC)

This Exhibit for Professional Services, in addition to the General Terms and any applicable PDM, applies to any Professional Services offering licensed by the Customer.

1. LICENCE TO DELIVERABLES

- 1.1 Without limiting or modifying any licence granted to Customer for the On-premise Software, On-demand Services or Managed Services, Adobe grants Customer a non-exclusive, non-sublicensable and non-transferable licence to use the materials developed and provided to Customer by Adobe in performing the Professional Services ("**Deliverables**") solely for Customer's direct beneficial business purposes.
- 1.2 Adobe retains all rights, title and interest (including intellectual property rights) in and to the Deliverables. To the extent that Customer participates in the creation or modification of any Adobe Technology or Deliverables, Customer waives and assigns to Adobe all rights, title and interest (including intellectual property rights) in the Adobe Technology or Deliverables. Adobe is free to use the residuals of Confidential Information for any purpose, where "residuals" means Confidential Information disclosed in non-tangible form that may be retained in the memories of representatives of Adobe.

2. EMPLOYMENT TAXES AND OBLIGATIONS

Adobe is responsible for all taxes and any employment obligations arising from its employment of personnel and contractors to perform the Professional Services.

3. WARRANTY

- 3.1 Adobe warrants for 30 days from performance of the Professional Service ("**Warranty Period**") that the Professional Service is performed in a professional and workmanlike manner. Customer must notify Adobe in writing of any breach of this warranty during the Warranty Period. To the extent permitted by law, Customer's sole remedy for breach of this warranty will be re-performance of the relevant Professional Service.
- 3.2 **Australian Consumer Law.** If Customer is an Australian consumer and any goods are supplied by Adobe, Adobe's goods come with guarantees that cannot be excluded under the Australian consumer law. Customer is entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. Customer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In order to make a warranty claim under this clause 3 (Warranty) of this Exhibit, Customer must call the Adobe Customer Support Department at 1800 614 863.

4. PRIVACY; SENSITIVE DATA

Adobe structures its Professional Services to avoid the transmission to Adobe of information that is regulated by applicable privacy and data protection laws, regulations, rules, guidelines, and codes ("**Protected Data**") (for example, by using "dummy data" when configuring or testing solutions). Adobe does not wish to receive Protected Data. Accordingly, Customer must not transmit Protected Data to Adobe, unless the Parties have agreed in writing on terms specifying that Adobe has agreed to receive Protected Data and detailing the protocol for the transmission and processing of the Protected Data.

5. USE OF SUBCONTRACTORS

Customer agrees that Adobe may use subcontractors in the performance of the Professional Services. Where Adobe subcontracts any of its obligations concerning the Professional Services, Adobe will not be relieved of its obligations to Customer under this Agreement.