## $\hbox{\tt [EXTERNAL]} \ \underline{https://www.adobe.com/privacy/sub-processors.html}$

## **Adobe Affiliates**

Name	Service Provided	Location	
Adobe Inc.	Hosting and Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	United States	
Adobe Systems Canada, Inc	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Canada	
Adobe Systems India Pvt. Ltd	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	India	
Adobe Systems Belgium BV	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Belgium	
Adobe Systems s.r.o	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Czech Republic	
Adobe Systems Danmark ApS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Denmark	
Adobe Systems France SAS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	France	
Adobe Systems Engineering GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Germany	
Adobe Systems GmbH	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Germany	
Adobe Systems Italia Srl.	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Italy	
Adobe Systems Benelux BV	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Netherlands	
Adobe Systems Norge AS	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Norway	
Adobe Systems Romania SRL	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Romania	
Adobe Systems Iberica, S.L	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Spain	
Adobe Systems Nordic AB	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Sweden	
Adobe Research Schweiz AG	Support Services for all Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Switzerland	

Adobe Systems Schweiz GmbH	Support Services for all Adobe Cloud Services (Experience Cloud,	Switzerland
	Creative Cloud and General Document Cloud)	
Adobe Systems Europe Limited	Support Services for all Adobe Cloud Services (Experience Cloud,	United Kingdom
	Creative Cloud and General Document Cloud)	
Adobe Development ARM, LLC	Support Services for all Adobe Cloud Services (Experience Cloud,	Armenia
	Creative Cloud and General Document Cloud)	
Adobe Systems Pty Ltd	Support Services for all Adobe Cloud Services (Experience Cloud,	Australia
	Creative Cloud and General Document Cloud)	
Adobe KK	Support Services for Magento and Marketo	Japan
Marketo Inc.	Marketing & Campaign Management for all Adobe Cloud Services	United States
	(Experience Cloud, Creative Cloud and General Document Cloud)	
Marketo EMEA Ltd.	Marketing & Campaign Management for all Adobe Cloud Services	United Kingdom
	(Experience Cloud, Creative Cloud and General Document Cloud)	
X Commerce Inc.	Support Services for Magento	United States
Magento Commerce International	Support Services for Magento	Ireland
Limited		
Workfront Inc.	Support Services for all Adobe Cloud Services (Experience Cloud,	United States
	Creative Cloud and General Document Cloud)	
Workfront Ltd.	Support Services for all Adobe Cloud Services (Experience Cloud,	United Kingdom
	Creative Cloud and General Document Cloud)	

## Subprocessors who support delivery of Adobe products and services:

Name of Entity	Service Provided	Adobe Product/Service	Data Processing Location	Duration of the Processing	Technical and Organizational Measures
Akamai	Content Delivery Network (CDN)	Adobe Dynamic Media Classic and AEM Dynamic Media	Worldwid e	Duration of Contract	Adobe TOMs
Amazon Web Services	Hosting services	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Worldwid e	As Above	As Above
Anaplan (Mintigo)	Supports Predictive Audiences feature	Adobe Marketo Engage	EU, US	As Above	As Above
Box, Inc.	FTP service for data migration and bulk import	Captivate Prime	EU, US	As Above	As Above

Brightcove, Inc.	Video hosting services	Adobe Creative Cloud	EU, US	As Above	As Above
Encoding.com (Fast Encoding)	Provides storage for customer video assets and processing using encoding.com APIs	Adobe Dynamic Media Classic and AEM Dynamic Media	US	As Above	As Above
Exavault	FTP service for data migration and bulk import	Captivate Prime	US	As Above	As Above
Fastly, Inc.	Content Delivery Network (CDN)	Adobe Experience Manager as a Cloud Service, Advertising Cloud	Worldwid e	As Above	As Above
Gainsight, Inc.	Analytics service	Adobe Experience Manager as a Cloud Service and Cloud Manager	EU, US, India, Israel	As Above	As Above
Google Cloud Platform	Cloud hosting services	Adobe Marketo Engage	Worldwid e	As Above	As Above
LexisNexis	ID verification and authentication services	Adobe Sign	US	As Above	As Above
MapBox	Geocoding services	Adobe Analytics	US	As Above	As Above
Microsoft Azure	Cloud computing and hosting services	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	Worldwid e	As Above	As Above
Mitek Systems	ID Authentication in e-signature workflows	Adobe Sign	EU	As Above	As Above
Okta	Multi-factor authentication	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	EU, US	As Above	As Above
Pendo.io	Analytics	Advertising Cloud	US	As Above	As Above
Periscope Data (Sisense Inc.)	Data visualization services	Adobe Marketo Engage	US	As Above	As Above
Platform.sh	Web hosting services and infrastructure support	Adobe Commerce Pro (Magento)	Worldwid e	As Above	As Above
Plivo Inc.	Communication services (SMS API)	Adobe Analytics	US	As Above	As Above
Qubole	Data hosting and reporting	Advertising Cloud	EU, US, India	As Above	As Above
Rackspace	Hosting services	Adobe Marketo Engage	US, UK	As Above	As Above
SendGrid	Email distribution platform services	Adobe Marketo Engage and Adobe Commerce Pro (Magento)	US	As Above	As Above

Snowflake Computing	Database Storage Services, Virtual	Campaign Managed Cloud Services	EU, US	As Above	As Above
Inc.	Warehouse Service	Marketo Engage			
		Audience Manager			
		Advertising Cloud			
SparkPost	Email distributor	Adobe Marketo Engage	US	As Above	As Above
Speechmatics	Speech recognition and transcription	Adobe Premiere Pro	EU, US	As Above	As Above
Splunk	Logging service	Adobe Cloud Services (Experience Cloud, Creative Cloud and General Document Cloud)	US	As Above	As Above
Stream.io (Getstream)	Chat service	Behance	US	As Above	As Above
Telesign Corp.	Multi-factor authentication and invitations	Sign and Behance	EU, UK, US, Serbia	As above	As above

## **Subprocessors who provide Customer Support Services:**

Name of Entity	Service Provided	Data Processing Location	<b>Duration of the Processing</b>	Technical and
				Organizational Measures
LivePerson	Customer Care support services	US	As Above	As Above
TP USA	Customer Care support services	EU, US, India	As Above	As Above
(Teleperformance)				
Zendesk, Inc.	Customer Support ticketing system	EU, US	As Above	As Above