ADOBE Software License Agreement

NOTICE TO USER: PLEASE READ THIS AGREEMENT CAREFULLY. BY COPYING, INSTALLING, OR USING ALL OR ANY PORTION OF THE SOFTWARE YOU ACCEPT ALL THE TERMS AND CONDITIONS OF THIS AGREEMENT, INCLUDING, IN PARTICULAR THE PROVISIONS ON: TRANSFERABILITY IN SECTION 4; WARRANTY IN SECTIONS 6 AND 7; LIABILITY IN SECTION 8; CONNECTIVITY AND PRIVACY IN SECTION 14; AND SPECIFIC PROVISIONS AND EXCEPTIONS IN SECTION 16. YOU AGREE THAT THIS AGREEMENT IS LIKE ANY WRITTEN NEGOTIATED AGREEMENT SIGNED BY YOU. THIS AGREEMENT IS ENFORCEABLE AGAINST YOU AND ANY LEGAL ENTITY THAT OBTAINED THE SOFTWARE AND ON WHOSE BEHALF IT IS USED: FOR EXAMPLE, IF APPLICABLE, YOUR EMPLOYER. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT USE THE SOFTWARE. VISIT http://www.adobe.com/go/support FOR INFORMATION ABOUT RETURNING THE SOFTWARE AND OBTAINING A REFUND.

YOU MAY HAVE ANOTHER WRITTEN AGREEMENT DIRECTLY WITH ADOBE (E.G., A VOLUME LICENSE AGREEMENT) THAT SUPPLEMENTS OR SUPERSEDES ALL OR PORTIONS OF THIS AGREEMENT.

ADOBE AND ITS SUPPLIERS OWN ALL INTELLECTUAL PROPERTY IN THE SOFTWARE. THE SOFTWARE IS LICENSED, NOT SOLD. ADOBE PERMITS YOU TO COPY, DOWNLOAD, INSTALL, USE, OR OTHERWISE BENEFIT FROM THE FUNCTIONALITY OR INTELLECTUAL PROPERTY OF THE SOFTWARE ONLY IN ACCORDANCE WITH THE TERMS OF THIS AGREEMENT. USE OF SOME ADOBE AND SOME NON-ADOBE MATERIALS AND SERVICES INCLUDED IN OR ACCESSED THROUGH THE SOFTWARE MAY BE SUBJECT TO OTHER TERMS AND CONDITIONS TYPICALLY FOUND IN A SEPARATE LICENSE AGREEMENT, TERMS OF USE OR "READ ME" FILE LOCATED WITHIN OR NEAR SUCH MATERIALS AND SERVICES OR AT <u>http://www.adobe.com/go/thirdparty</u>. YOU MAY FIND REQUIRED NOTICES ABOUT NON-ADOBE MATERIALS AT THAT SITE.

THE SOFTWARE MAY CAUSE YOUR COMPUTER TO AUTOMATICALLY CONNECT TO THE INTERNET. SEE SECTIONS 14 AND 16 FOR ADDITIONAL INFORMATION.

THE SOFTWARE MAY INCLUDE TECHNOLOGY DESIGNED TO PREVENT UNAUTHORIZED USE AND COPYING. THIS TECHNOLOGY MAY CAUSE YOUR COMPUTER TO CONNECT TO THE INTERNET WITHOUT NOTICE ON INSTALL, ON LAUNCH, AND ON AN INTERMITTENT OR REGULAR BASIS THEREAFTER. ONCE CONNECTED, THE SOFTWARE WILL TRANSMIT INFORMATION TO ADOBE VIA AN INTERNET CONNECTION, AS FURTHER DESCRIBED AT http://www.adobe.com/go/activation. ADOBE MAY USE THE TRANSMITTED INFORMATION, AS WELL AS OTHER INFORMATION YOU OR THIRD PARTIES MAY PROVIDE TO US, TO DETECT OR PREVENT USE OF ADOBE SOFTWARE THAT IS FRAUDULENT, NOT VALIDLY LICENSED, OR NOT USED IN ACCORDANCE WITH A VALID LICENSE. SOFTWARE THAT FAILS TO CONNECT TO ADOBE AND SOFTWARE THAT CONNECTS TO ADOBE WHOSE USE IS FOUND NOT TO BE PERMITTED MAY OFFER ONLY LIMITED FUNCTIONALITY OR MAY NOT OPERATE AT ALL.

1. Definitions.

"Adobe" means Adobe Systems Incorporated, a Delaware corporation, 345 Park Avenue, San Jose, California 95110 if this agreement is entered into while you are in the United States, Canada or Mexico; otherwise, it means Adobe Systems Software Ireland Limited, 4-6 Riverwalk, Citywest Business Campus, Dublin 24, Ireland.

"Adobe Runtime(s)" means Adobe AIR, Adobe Flash Player, Shockwave Player, or Authorware Player.

"Computer" means a virtual or physical computer device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions.

"Internal Network" means a private, proprietary network resource accessible only by employees and individual contractors (i.e., temporary employees) of a specific corporation or similar business entity. Internal Network does not include portions of the Internet or any other network community open to the public, such as membership or subscription driven groups, associations, and similar organizations.

"Output File" means an output file you create with the Software.

"Permitted Number" means one (1) unless otherwise indicated under a valid license (e.g., volume license) granted by Adobe.

"Software" means (a) all of the information with which this agreement is provided, including but not limited to: (i) all software files and other computer information; (ii) sample and stock photographs, images, sounds, clip art and other artistic works bundled with Adobe software and not obtained from Adobe through a separate service (unless otherwise noted within that service) or from another party through a separate service ("Content Files"); (iii) related explanatory written materials and files ("Documentation"); and (iv) fonts, and (b) any modified versions and copies of, and upgrades, updates, and additions to, such information, provided to you by Adobe at any time, to the extent not provided under separate terms (collectively, "Updates").

2. Software License.

If you obtained the Software and any required serial number(s) from Adobe or one of its authorized licensees and as long as you comply with the terms of this agreement, Adobe grants you a non-exclusive license to install and use the Software in a manner consistent with its design and Documentation and as further set forth below. See Section 16 for specific provisions related to the use of certain products and components, for example font software, Acrobat, After Effects, Adobe Presenter, Contribute, Adobe Device Central, Flash Player, Flash Builder, Folio Producer, and Adobe Runtimes.

2.1 Limited Use.

2.1.1 The Software, or portions of the Software, may allow installation and use without a serial number. If so, you may install but not use such non-serialized Software on any number of Computers as part of an organizational deployment plan. Further, you may install and use such non-serialized Software on any number of Computers for demonstration, evaluation, and training purposes only and only if any Output Files or other materials produced through such use are used only for internal, non-commercial, and non-production purposes. You may not use such non-serialized Software after any applicable time-out period has ended, unless you input a valid serial number under Section 2.2. ACCESS TO AND USE OF ANY OUTPUT FILES CREATED WITH SUCH NON-SERIALIZED SOFTWARE IS ENTIRELY AT YOUR OWN RISK.

2.1.2 The Software, or portions of the Software, that are provided with a serial number designated for "evaluation purposes" or other similar designation (such as Software or a serial number supplied as "EVAL" under a separate ordering document) and that includes an expiration date ("Evaluation Software") may only be installed and used on Computers for demonstration, evaluation, and training purposes only and only if any Output Files or other materials produced through such use are used only for internal, non-commercial, and non-production purposes. The Evaluation Software will automatically time out with or without prior notice. You may not use such Evaluation Software after any applicable time-out period has ended, unless you input a valid serial number under Section 2.2. ACCESS TO AND USE OF ANY OUTPUT FILES CREATED WITH SUCH EVALUATION SOFTWARE IS ENTIRELY AT YOUR OWN RISK.

2.1.3 Subscription Edition. If you purchased a subscription-based license to the Software (each such license, a "Subscription Edition License"), you may install and use one copy of the Software only on the Permitted Number of your compatible Computers into which you enter a valid serial number and only

during the period of time for which you have paid the subscription fee. Ongoing access to a Subscription Edition License requires: (a) a recurring internet connection to validate your Subscription Edition License (phone activation is not available), (b) recurring subscription payments with a valid credit card and (c) agreement to payment terms and conditions that are available at

http://www.adobe.com/go/paymentterms. You may cancel your subscription at any time by visiting the "My Subscriptions" page on Adobe.com, or by contacting Adobe by visiting

<u>http://www.adobe.com/go/support_contact</u>. If your Software cannot connect to the internet on the same recurring schedule as your payments are made, or if you discontinue your subscription fee payments, then your Software will become inactive at the end of your current billing period with or without additional notice. Your subscription will start as soon as your credit card is successfully charged and a serial number has been provided to you.

2.2 General Use. Except as described otherwise herein, you may install and use one copy of the Software in accordance with the Documentation only on the Permitted Number of your compatible Computers into which you enter a valid serial number.

2.3 Distribution from a Server. You may copy an image of the Software onto Computer file server(s) within your Internal Network for the purpose of downloading and installing the Software onto Computers within the same Internal Network for use only as permitted by Section 2.1 or 2.2 (as applicable).

2.4 Server Use. You may install the Software on Computer file server(s) within your Internal Network only for use of the Software initiated by an individual from a Computer within the same Internal Network only as permitted by Section 2.1 or 2.2 (as applicable). The total number of users (not the concurrent number of users) able to use the Software on such Computer file server(s) may not exceed the Permitted Number.

By way of example, the foregoing does not permit you to install or access (either directly or through commands, data, or instructions) the Software: (a) from or to a Computer not part of your Internal Network, (b) for enabling web hosted workgroups or web hosted services available to the public, (c) by any individual or entity to use, download, copy, or otherwise benefit from the functionality of the Software unless licensed to do so by Adobe, (d) as a component of a system, workflow or service accessible by more than the Permitted Number of users, or (e) for operations not initiated by an individual user (e.g., automated server processing).

2.5 Portable or Home Computer Use. Subject to the important restrictions set forth in Section 2.6, the primary user of the Computer on which the Software is installed under Section 2.1.3 or 2.2 (as applicable) ("Primary User") may install a second copy of the Software for his or her exclusive use on either a portable Computer or a Computer located at his or her home, provided that the Software on the portable or home Computer is not used at the same time as the Software on the primary Computer.

2.6 Restrictions on Secondary Use by Volume Licensees. If the Software was obtained under an Adobe volume license program (currently known as Adobe Open Options) by any licensee other than an educational volume licensee, the second copy of the Software made under Section 2.5 must be used solely for the benefit and business of that volume licensee. For more information about secondary use by volume licensees, please visit our website at <u>http://www.adobe.com/go/open_options</u>.

2.7 Content Files. Unless stated otherwise in the "Read-Me" files or other license(s) associated with the Content Files, which may include specific rights and restrictions with respect to such materials, you may use, display, modify, reproduce, and distribute any of the Content Files. However, you may not distribute the Content Files on a stand-alone basis (i.e., in circumstances in which the Content Files constitute the primary value of the product being distributed), and you may not claim any trademark rights in the Content Files or derivative works thereof.

2.8 Sample Application Code. You may modify the source code form of those portions of the Software programs that are expressly identified as sample code, sample application code, or sample components (each, "Sample Application Code") in the accompanying Documentation solely for the purposes of

designing, developing, and testing websites and applications developed using Adobe software programs; provided, however, you are permitted to copy and distribute the Sample Application Code (modified or unmodified) only if all of the following conditions are met: (a) you distribute only the compiled object code versions of the Sample Application Code with your application; (b) you do not include the Sample Application Code in any product or application designed for website development; and (c) you do not use the Adobe name, logos, icons, or other Adobe trademarks to market your application. You agree to indemnify, hold harmless, and defend Adobe from and against any loss, damage, claims, or lawsuits, including attorney's fees that arise or result from the use or distribution of your application.

2.9 Programming Languages. The Software may include portions of the ExtendScript SDK and Pixel Bender SDK. Subject to the restrictions contained in this Section 2, Adobe grants to you a nonexclusive, nontransferable, royalty-free license to use the items in the ExtendScript SDK and Pixel Bender SDK only for the purpose of internal development of application programs designed to function with Adobe products. Except as expressly provided in this Section 2.9, no portions of the ExtendScript SDK or the Pixel Bender SDK may be modified or distributed. You agree to indemnify, hold harmless, and defend Adobe from and against any loss, damage, claims, or lawsuits, including attorney's fees that arise or result from such distribution.

2.10 Dual Boot Platform. The Software is licensed for use on a specific operating system platform. You must purchase a separate license for use of the Software on each operating system platform. By way of example, if you desire to install the Software on both the Mac OS and Windows operating system platforms on a device that runs both of those platforms (i.e., a dual boot machine), then you must first obtain two separate licenses for the Software. This is true even if two versions of the Software, each designed for a different operating system platform, are delivered to you on the same media.

2.11 Documentation. You may make copies of the Documentation for your own internal use in connection with use of the Software in accordance with this agreement but no more than the amount reasonably necessary. Any permitted copy of the Documentation that you make must contain the same copyright and other proprietary notices that appear on or in the Documentation.

3. Intellectual Property Ownership.

The Software and any authorized copies that you make are the intellectual property of and are owned by Adobe Systems Incorporated and its suppliers. The structure, organization, and source code of the Software are the valuable trade secrets and confidential information of Adobe Systems Incorporated and its suppliers. The Software is protected by law, including but not limited to the copyright laws of the United States and other countries, and by international treaty provisions. Except as expressly stated herein, this agreement does not grant you any intellectual property rights in the Software and all rights not expressly granted are reserved by Adobe and its suppliers.

4. Restrictions and Requirements.

4.1 Notices. Any permitted copy of the Software that you make must contain the same copyright and other proprietary notices that appear on or in the Software.

4.2 Use Obligations. You agree that you will not use the Software other than as permitted by this agreement and that you will not use the Software in a manner inconsistent with its design or Documentation.

4.3 No Modifications. Except as expressly permitted in Sections 2.7, 2.8, or 16, you may not modify, port, adapt, or translate the Software.

4.4 No Reverse Engineering. You will not reverse engineer, decompile, disassemble, or otherwise attempt to discover the source code of the Software. If you are located in the European Union, please refer to Section 16.1.

4.5 No Unbundling. The Software may include various applications, utilities, and components, may support multiple platforms and languages, and may be provided to you on multiple media or in multiple copies. Nonetheless, the Software is designed and provided to you as a single product to be used as a single product on Computers as permitted by Sections 2 and 16. You are not required to install all component parts of the Software, but you may not unbundle the component parts of the Software for use on different Computers. You may not unbundle or repackage the Software for distribution, transfer, or resale. See Section 16 for specific exceptions to this Section 4.5.

4.6 No Transfer. YOU WILL NOT RENT, LEASE, SELL, SUBLICENSE, ASSIGN, OR TRANSFER YOUR RIGHTS IN THE SOFTWARE, OR AUTHORIZE ANY PORTION OF THE SOFTWARE TO BE COPIED ONTO ANOTHER INDIVIDUAL OR LEGAL ENTITY'S COMPUTER EXCEPT AS MAY BE EXPRESSLY PERMITTED HEREIN. You may, however, permanently transfer all your rights to use the Software to another individual or legal entity provided that: (a) you also transfer (i) this agreement, (ii) the serial number(s), the Software affixed to media provided by Adobe or its authorized distributor, and all other software or hardware bundled, packaged, or pre-installed with the Software, including all copies, Updates, and Prior Versions (as defined in Section 5, below), and (iii) all copies of font software to such individual or entity; (b) you retain no Updates, Prior Versions, or copies, including backups and copies stored on a Computer; and (c) the receiving party accepts the terms and conditions of this agreement and any other terms and conditions under which you purchased a valid license to the Software. NOTWITHSTANDING THE FOREGOING, YOU MAY NOT TRANSFER EDUCATION, PRE-RELEASE, EVALUATION SOFTWARE, OR NOT FOR RESALE COPIES OF THE SOFTWARE OR SOFTWARE OBTAINED UNDER AN ADOBE VOLUME LICENSE PROGRAM EXCEPT AS MAY BE EXPRESSLY PERMITTED BY ADOBE WITHIN THE TERMS OF A VOLUME LICENSE PROGRAM. Information about obtaining the right to transfer volume licensed software may be found at http://www.adobe.com/go/open options. Prior to a transfer Adobe may require that you and the receiving party confirm in writing your compliance with this agreement, provide Adobe with information about yourselves, and register as end-users of the Software. Allow 4-6 weeks to transfer. Please visit http://www.adobe.com/go/support or contact Adobe's Customer Support Department for more information.

4.7 No Service Bureau. You will not use or offer the Software on a service bureau basis. Section 16.4.3 provides a limited exception for font software only.

4.8 Adobe Runtime Restrictions. You will not use Adobe Runtimes on any non-PC device or with any embedded or device version of any operating system. For the avoidance of doubt, and by example only, you may not use Adobe Runtimes on any (a) mobile device, set top box (STB), handheld, phone, web pad, tablet and Tablet PC (other than with Windows XP Tablet PC Edition and its successors), game console, TV, DVD player, media center (other than with Windows XP Media Center Edition and its successors), electronic billboard or other digital signage, Internet appliance or other Internet-connected device, PDA, medical device, ATM, telematic device, gaming machine, home automation system, kiosk, remote control device, or any other consumer electronics device, (b) operator-based mobile, cable, satellite, or television system, or (c) other closed system device. For information on licensing Adobe Runtimes for use on such systems please visit http://www.adobe.com/go/licensing.

5. Updates.

If the Software is an Update to a prior version of Adobe software (the "Prior Version"), the following apply:

Your use of this Update is conditional upon your retention of the Prior Version. Therefore, if you validly transfer this Update pursuant to Section 4.6, you must transfer the Prior Version along with it. If you wish to use this Update in addition to the Prior Version, you may only do so on the same Computer on which you have installed and are using the Prior Version. Any obligations that Adobe may have to support Prior Versions may end upon the availability of this Update. No other use of the Update is permitted. Additional Updates may be licensed to you by Adobe with additional or different terms.

6. Limited Warranty.

Adobe warrants to the individual or entity that first purchases a license for the Software for use pursuant to the terms of this agreement that the Software will perform substantially in accordance with the Documentation for the ninety (90) day period following receipt of the Software when used on the recommended operating system and hardware configuration. Non-substantial variation of performance from the Documentation does not establish a warranty right. This limited warranty does not apply to the following, which are made available AS-IS and without warranty from Adobe: patches, font software; pre-release (beta), trial, starter, evaluation, product sampler, and not for resale (NFR) copies of the Software including but not limited to Evaluation Software; websites, Adobe Online Services; Third Party Online Services; Certified Document Services (see Section 16); and any software made available by Adobe for free via web download from an Adobe website. All warranty claims must be made, along with proof of purchase, to the Adobe Customer Support Department within such ninety (90) day period. Visit the Adobe Customer Support pages at http://www.adobe.com/go/support for more information about warranty claims. If the Software does not perform substantially in accordance with the Documentation, the entire liability of Adobe and its affiliates and your exclusive remedy will be limited to either, at Adobe's option, replacement of the Software or refund of the license fee you paid for the Software (if any). THE LIMITED WARRANTY SET FORTH IN THIS SECTION GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE ADDITIONAL RIGHTS UNDER LAW WHICH VARY FROM JURISDICTION TO JURISDICTION. ADOBE DOES NOT SEEK TO LIMIT YOUR WARRANTY RIGHTS TO ANY EXTENT NOT PERMITTED BY LAW. Please see Section 16 for jurisdiction-specific provisions or contact the Adobe Customer Support Department.

7. Disclaimer.

THE LIMITED WARRANTY IN SECTION 6 IS THE ONLY WARRANTY OFFERED BY ADOBE, ITS AFFILIATES, AND SUPPLIERS AND IT STATES THE SOLE AND EXCLUSIVE REMEDIES FOR ADOBE'S, ITS AFFILIATES', OR SUPPLIERS' BREACH OF THAT OFFERED WARRANTY. THE LIMITED WARRANTY IN SECTION 6 AND ANY STATUTORY WARRANTY AND REMEDY THAT CANNOT BE EXCLUDED OR LIMITED UNDER LAW ARE THE ONLY WARRANTIES APPLICABLE TO THE SOFTWARE. OTHER THAN THOSE OFFERED AND STATUTORY WARRANTIES AND REMEDIES, ADOBE, ITS AFFILIATES, SUPPLIERS, AND CERTIFICATE AUTHORITIES (DEFINED BELOW) DISCLAIM ALL WARRANTIES, CONDITIONS, REPRESENTATIONS, AND TERMS, EXPRESS OR IMPLIED, WHETHER BY STATUTE, COMMON LAW, CUSTOM, USAGE, OR OTHERWISE AS TO ANY MATTER, INCLUDING BUT NOT LIMITED TO PERFORMANCE, SECURITY, NON-INFRINGEMENT OF THIRD PARTY RIGHTS, INTEGRATION, MERCHANTABILITY, OUIET ENJOYMENT, SATISFACTORY OUALITY, AND FITNESS FOR ANY PARTICULAR PURPOSE. OTHER THAN SUCH OFFERED AND STATUTORY WARRANTIES AND REMEDIES, ADOBE, ITS AFFILIATES, SUPPLIERS, AND CERTIFICATE AUTHORITIES PROVIDE THE SOFTWARE AND ACCESS TO ANY WEBSITES, ADOBE OR THIRD PARTY ONLINE SERVICES, AND CERTIFICATE AUTHORITY SERVICES AS-IS AND WITH ALL FAULTS. THIS DISCLAIMER OF WARRANTY MAY NOT BE VALID IN SOME JURISDICTIONS. YOU MAY HAVE ADDITIONAL WARRANTY RIGHTS UNDER LAW WHICH MAY NOT BE WAIVED OR DISCLAIMED. ADOBE DOES NOT SEEK TO LIMIT YOUR WARRANTY RIGHTS TO ANY EXTENT NOT PERMITTED BY LAW. The provisions of Sections 7 and Section 8 will survive the termination of this agreement, howsoever caused, but this will not imply or create any continued right to use the Software after termination of this agreement.

8. Limitation of Liability.

EXCEPT FOR THE EXCLUSIVE REMEDY OFFERED BY ADOBE ABOVE AND ANY REMEDIES THAT CANNOT BE EXCLUDED OR LIMITED UNDER LAW, ADOBE, ITS AFFILIATES, SUPPLIERS, AND CERTIFICATE AUTHORITIES WILL NOT BE LIABLE TO YOU FOR ANY LOSS, DAMAGES, CLAIMS, OR COSTS WHATSOEVER INCLUDING ANY CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, ANY LOST PROFITS OR LOST SAVINGS, ANY DAMAGES RESULTING FROM BUSINESS INTERRUPTION, PERSONAL INJURY OR FAILURE TO MEET ANY DUTY OF CARE, OR CLAIMS BY A THIRD PARTY, EVEN IF AN ADOBE REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS, DAMAGES, CLAIMS, OR COSTS. IN ANY EVENT, ADOBE'S AGGREGATE LIABILITY AND THAT OF ITS AFFILIATES, SUPPLIERS, AND CERTIFICATE AUTHORITIES UNDER OR IN CONNECTION WITH THIS AGREEMENT WILL BE LIMITED TO THE AMOUNT PAID FOR THE SOFTWARE, IF ANY. THIS LIMITATION WILL APPLY EVEN IN THE EVENT OF A FUNDAMENTAL OR MATERIAL BREACH OR A BREACH OF THE FUNDAMENTAL OR MATERIAL TERMS OF THIS AGREEMENT. Nothing contained in this agreement limits Adobe's liability to you in the event of death or personal injury resulting from Adobe's negligence or for the tort of deceit (fraud). Adobe is acting on behalf of its affiliates, suppliers, and Certificate Authorities for the purpose of disclaiming, excluding and limiting obligations, warranties, and liability, but in no other respects and for no other purpose. For further information, contact the Adobe Customer Support Department.

THE FOREGOING LIMITATIONS AND EXCLUSIONS APPLY TO THE EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION. THIS LIMITATION OF LIABILITY MAY NOT BE VALID IN SOME JURISDICTIONS. YOU MAY HAVE RIGHTS THAT CANNOT BE WAIVED UNDER CONSUMER PROTECTION AND OTHER LAWS. ADOBE DOES NOT SEEK TO LIMIT YOUR WARRANTY OR REMEDIES TO ANY EXTENT NOT PERMITTED BY LAW. SEE SECTION 16 FOR JURISDICTION-SPECIFIC STATEMENTS.

9. Export Rules.

You acknowledge that the Software is subject to the U.S. Export Administration Regulations and other export laws, restrictions, and regulations (collectively, the "Export Laws") and that you will comply with the Export Laws. You will not ship, transfer, export, or re-export the Software , directly or indirectly, to: (a) any countries that are subject to US export restrictions (currently including, but not necessarily limited to, Cuba, Iran, North Korea, Sudan, and Syria) (each, an "Embargoed Country"), (b) any end user who you know or have reason to know will utilize them in the design, development or production of nuclear, chemical or biological weapons, or rocket systems, space launch vehicles, and sounding rockets, or unmanned air vehicle systems (each, a "Prohibited Use"), or (c) any end user who has been prohibited from participating in the U.S. export transactions by any federal agency of the U.S. government (each, a "Sanctioned Party"). In addition, you are responsible for complying with any local laws in your jurisdiction which may impact your right to import, export or use the Software. You represent and warrant that (i) you are not a citizen of, or located within, an Embargoed Country, (ii) you will not use the Software for a Prohibited Use, and (iii) you are not a Sanctioned Party. All rights to use the Software are granted on condition that such rights are forfeited if you fail to comply with the terms of this agreement.

10. Governing Law.

If you are a consumer who uses the Software for only personal non-business purposes, then this agreement will be governed by the laws of the jurisdiction which you purchased the license to use the Software. If you are not such a consumer, this agreement will be governed by and construed in accordance with the substantive laws in force in: (a) the State of California, if a license to the Software is obtained when you are in the United States, Canada, or Mexico; or (b) Japan, if a license to the Software is obtained when you are in Japan; or (c) Singapore, if a license to the Software is obtained when you are in Japan; or (c) Singapore, if a license to the Software is obtained when you are in a member state of the Association of Southeast Asian Nations, Mainland China, Hong Kong S.A.R., Macau S.A.R., Taiwan, or the Republic of Korea; or (d) England, if a license to the Software is obtained when you are in any jurisdiction not described above. The respective courts of Santa Clara County, California when California law applies, Tokyo District Court in Japan, when Japanese law applies, and the competent courts of London, England, when the law of England applies, shall each have non-exclusive jurisdiction over all disputes relating to this agreement. When Singapore law applies, any dispute arising out of or in connection with this agreement, including any question regarding its existence, validity, or termination, shall be referred to and finally resolved by arbitration in Singapore in accordance with the Arbitration Rules of the Singapore International Arbitration Centre ("SIAC") for the

time being in force, which rules are deemed to be incorporated by reference in this section. There shall be one arbitrator, selected jointly by the parties. If the arbitrator is not selected within thirty (30) days of the written demand by a party to submit to arbitration, the Chairman of the SIAC shall make the selection. The language of the arbitration shall be English. Notwithstanding any provision in this agreement, Adobe or you may request any judicial, administrative, or other authority to order any provisional or conservatory measure, including injunctive relief, specific performance, or other equitable relief, prior to the institution of legal or arbitration proceedings, or during the proceedings, for the preservation of its rights and interests or to enforce specific terms that are suitable for provisional remedies. This agreement will not be governed by the following, the application of which is hereby expressly excluded: (a) the conflict of law rules of any jurisdiction, (b) the United Nations Convention on Contracts for the International Sale of Goods, and (c) the Uniform Computer Information Transactions Act, as enacted in any jurisdiction.

11. General Provisions.

If any part of this agreement is found void and unenforceable, it will not affect the validity of the balance of this agreement, which will remain valid and enforceable according to its terms. This agreement may only be modified in writing, signed by an authorized officer of Adobe. The English version of this agreement will be the version used when interpreting or construing this agreement. This is the entire agreement between Adobe and you relating to the Software and it supersedes any prior representations, discussions, undertakings, communications, or advertising relating to the Software.

12. Notice to U.S. Government End Users.

12.1 For U.S. Government End Users, Adobe agrees to comply with all applicable equal opportunity laws including, if appropriate, the provisions of Executive Order 11246, as amended, Section 402 of the Vietnam Era Veterans Readjustment Assistance Act of 1974 (38 USC 4212), and Section 503 of the Rehabilitation Act of 1973, as amended, and the regulations at 41 CFR Parts 60-1 through 60-60, 60-250, and 60-741. The affirmative action clause and regulations contained in the preceding sentence will be incorporated by reference in this agreement.

12.2 For U.S. Government End Users, Software is a "Commercial Item(s)," as that term is defined at 48 C.F.R. Section 2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation," as such terms are used in 48 C.F.R. Section 12.212 or 48 C.F.R. Section 227.7202, as applicable. Consistent with 48 C.F.R. Section 12.212 or 48 C.F.R. Sections 227.7202-1 through 227.7202-4, as applicable, the Commercial Computer Software and Commercial Computer Software Documentation are being licensed to U.S. Government end users (a) only as Commercial Items and (b) with only those rights as are granted to all other end users pursuant to the terms and conditions herein. Unpublished-rights reserved under the copyright laws of the United States. Adobe Systems Incorporated, 345 Park Avenue, San Jose, CA 95110-2704, USA.

13. Compliance with Licenses.

If you are a business, company, or organization, you agree that, in addition to any license compliance checking performed by the Software, Adobe or its authorized representative have the right, no more than once every twelve (12) months, upon ten (10) days' prior notice to you, to inspect your records, systems, and facilities to verify that your use of any and all Adobe software is in conformity with your valid licenses from Adobe. For example, Adobe has the right to those of your records useful to determine whether installations of the Software have, or have not, been serialized, and you shall provide such records to Adobe promptly upon request by Adobe. Additionally, you shall provide Adobe will all records and information requested by Adobe in order to verify that your use of any and all Adobe software is in conformity with your valid licenses from Adobe your set of any and all Adobe you shall provide Adobe will all records and information requested by Adobe in order to verify that your use of any and all Adobe software is in conformity with your valid licenses from Adobe within thirty (30) days of Adobe's request. You may find information about counting Software serializations at

http://www.adobe.com/go/elicensing. If verification discloses that your use is not in conformity with a valid license, you shall immediately obtain valid licenses to bring your use into conformity.

14. Internet Connectivity and Privacy.

14.1 Automatic Connections to the Internet. The Software may cause your Computer, without additional notice, automatically to connect to the Internet and to communicate with an Adobe website or Adobe domain for purposes including, but not limited to, license validation and providing you with additional information, features, and functionality. Unless otherwise specified in Sections 14.2 through 14.6, the following provisions apply to all automatic Internet connections by the Software:

14.1.1 Whenever the Software automatically connects to Adobe over the Internet, the Internet protocol address ("IP Address") that is associated with your current Internet connection is collected by Adobe along with any other information transmitted by the Software to Adobe, as described herein, in the Adobe Online Privacy Policy (<u>http://www.adobe.com/go/privacy</u>) and in any other additional terms of use from Adobe that you may accept or be subject to;

14.1.2. If you sign onto an Adobe Online Service (as defined below) your Adobe ID, user name, and password may be sent to Adobe's servers and stored by Adobe in accordance with the notice and any additional terms of use that may be presented to you at that time ("Additional Terms of Use"). This information may be used by Adobe to send you transactional messages to facilitate the Adobe Online Service;

14.1.3 Adobe may deliver in-product marketing to provide information about the Software and other Adobe products and Services, including but not limited to platform version, version of the Software, license status and language; and

14.1.4 Whenever the Software makes an Internet connection and communicates with an Adobe website, whether automatically or due to explicit user request, the Adobe Privacy Policy (<u>http://www.adobe.com/go/privacy</u>) shall apply. Additionally, unless you are provided with Additional Terms of Use, the Adobe.com Terms of Use (<u>http://www.adobe.com/go/terms</u>) shall apply. Please note that the Adobe Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

14.2 Updating. The Software may cause your Computer, without additional notice, automatically to connect to the Internet (intermittently or on a regular basis) to check for Updates that are available for download to and installation on your Computer and to let Adobe know the results of installation attempts. Please consult the Documentation for information about changing update settings.

14.3 Deactivation. If you want to deactivate and uninstall the Software from your Computer in order to install and activate the Software on another Computer in accordance with this agreement ("Deactivation"), Deactivation will not occur until you are connected to the Internet. Please visit http://www.adobe.com/go/activation for more details.

14.4 Use of Online Services. The Software may cause your Computer, without additional notice and on an intermittent or regular basis, automatically to connect to the Internet to facilitate your access to content and services that are provided to you by Adobe or third parties as further described in Section 16.5 (Online Services). In addition, the Software may, without additional notice, automatically connect to the Internet to update downloadable materials from these online services so as to provide immediate availability of these services even when you are offline. Please consult the Documentation for information about changing update settings.

14.5 Digital Certificates. The Software uses digital certificates to help you identify downloaded files (e.g., applications and content) and the publishers of those files. For example, Adobe AIR uses digital certificates to help you identify the publisher of Adobe AIR applications and the Adobe Acrobat family of products uses digital certificates to sign and validate signatures within PDF documents and to validate

certified PDF documents. Your Computer may connect to the Internet at the time of validation of a digital certificate. Please see Section 16.7 for further information regarding digital certificates.

14.6 Settings Manager. The Software may include Flash Player. Flash Player may cause certain user settings to be stored on your Computer as a local shared object. These settings are not associated with you, but allow you to configure certain settings within the Flash Player. You can find more information on local shared objects at http://www.adobe.com/go/flashplayer_security and more information on the Settings Manager at http://www.adobe.com/go/flashplayer_security and more information on the Settings Manager at http://www.adobe.com/go/settingsmanager.

15. Peer to Peer Communications.

The Software may use your connection to a local area network, without additional notice, automatically to connect to other Adobe software and, in doing so, may indicate on the local area network that it is available for communication with other Adobe software. These connections may transmit the IP Address of your connection to the local network but no personally identifiable information is ever transmitted or received through such network connections (except to the extent that IP addresses may be considered personally identifiable in some jurisdictions). Please consult the Documentation for information about changing default settings.

16. Specific Provisions and Exceptions.

This section sets forth specific provisions related to certain products and components of the Software as well as limited exceptions to the above terms and conditions. To the extent that any provision in this section is in conflict with any other term or condition in this agreement, this section will supersede such other term or condition.

16.1 No Prejudice, European Union Provisions.

16.1.1 This agreement will not prejudice the statutory rights of any party, including those dealing as consumers. For example, for consumers in New Zealand who obtain the Software for personal, domestic, or household use (not business purposes), this agreement is subject to the Consumer Guarantees Act.

16.1.2 If you obtained the Software in the European Union (EU), you usually reside in the EU, and you are a consumer (that is you use the Software for personal, non-business related purposes), then Section 6 does not apply to your purchase and use of the Software. Instead, Adobe warrants for a period of 2 years from purchase that the Software provides the functionalities set forth in the Documentation (the "agreed upon functionalities") when used on the recommended hardware configuration. Nonsubstantial variation from the agreed upon functionalities will not establish any warranty rights. THIS WARRANTY DOES NOT APPLY TO SOFTWARE THAT YOU USE ON A PRE-RELEASE, TRYOUT, STARTER, OR PRODUCT SAMPLER BASIS, OR TO FONT SOFTWARE OR TO THE EXTENT THE SOFTWARE FAILS TO PERFORM BECAUSE IT HAS BEEN ALTERED BY YOU. To make a warranty claim, you must notify the Adobe Customer Support Department during this 2 year period, providing details of proof of purchase of the Software. Adobe will verify with you whether there is a defect in the Software or advise you that the error arises because you have not installed the Software correctly (in which case, Adobe shall assist you). If there is a defect in the Software, you may request from Adobe either a refund or a repaired or replacement copy of the Software. Requests must be accompanied by proof of purchase. In the event your warranty details are substantiated, Adobe will meet your request for repaired or replacement Software, unless it is not reasonable for Adobe to do so, in which case Adobe will provide you with a refund. For warranty assistance, please contact the Adobe Customer Support Department.

Please note that the provisions of Section 8 (Limitation of Liability) will continue to apply to any damages claims you make in respect of your use of the Software. Nonetheless, Adobe shall be liable for direct losses that are reasonably foreseeable in the event of a breach by Adobe of this agreement. You

are advised to take all reasonable measures to avoid and reduce damages, in particular by making backup copies of the Software and your computer data.

This agreement, and in particular, this Section 16.1.2, is intended to describe your rights (including your statutory rights) in the event there should be problems with your use of the Software. If your statutory rights are greater than this description, your statutory rights shall apply.

16.1.3 Nothing included in this agreement (including Section 4.4) shall limit any non-waivable right to decompile the Software that you may enjoy under applicable law. For example, if you are located in the European Union (EU), you may have the right upon certain conditions specified in the applicable law to decompile the Software if it is necessary to do so in order to achieve interoperability of the Software with another software program, and you have first asked Adobe in writing to provide the information necessary to achieve such operability and Adobe has not made such information available. In addition, such decompilation may only be performed by you or someone else entitled to use a copy of the Software on your behalf. Adobe has the right to impose reasonable conditions before providing such information. Any information supplied by Adobe or obtained by you, as permitted hereunder, may only be used by you for the purpose described herein and may not be disclosed to any third party or used to create any software that is substantially similar to the expression of the Software or used for any other act that infringes the copyright of Adobe or its licensors.

16.2 Pre-release Software Additional Terms. If the Software is pre-commercial release or beta software ("Pre-release Software"), then this section applies. The Pre-release Software is a pre-release version, does not represent final product from Adobe, and may contain bugs, errors, and other problems that could cause system or other failures and data loss. Adobe may never commercially release the Pre-release Software. If you received the Pre-release Software pursuant to a separate written agreement, such as the Adobe Systems Incorporated License Agreement for Pre-release Software, your use of the Software is also governed by such agreement. You will promptly return or destroy all copies of Pre-release Software. YOUR USE OF PRE-RELEASE SOFTWARE IS AT YOUR OWN RISK. SEE SECTIONS 7 AND 8 FOR WARRANTY DISCLAIMERS AND LIABILITY LIMITATIONS WHICH GOVERN PRE-RELEASE SOFTWARE.

16.3 Educational Software Product. If the Software is Educational Software Product (Software manufactured and distributed for use by only Educational End Users), you are not entitled to use the Software unless you qualify in your jurisdiction as an Educational End User. Please visit http://www.adobe.com/go/edu_purchasing to learn if you qualify. To find an Adobe Authorized Academic Reseller in your area, please visit http://www.adobe.com/go/store and look for the link for Buying Adobe Products Worldwide.

16.4 Font Software. If the Software includes font software:

16.4.1 You may use the font software with the Software on Computers as described in Section 2 and output the font software to any output device(s) connected to such Computer(s).

16.4.2 If the Permitted Number of Computers is five (5) or fewer, you may download the font software to the memory (hard disk or RAM) of one output device connected to at least one of such Computers for the purpose of having the font software remain resident in such output device, and of one more such output device for every multiple of five represented by the Permitted Number of Computers.

16.4.3 You may take a copy of the font(s) you have used for a particular file to a commercial printer or other service bureau, and such service bureau may use the font(s) to process your file, provided such service bureau has a valid license to use that particular font software.

16.4.4 You may embed copies of the font software into your electronic documents for the purpose of printing, viewing, and editing the document. No other embedding rights are implied or permitted under this license.

16.4.5 As an exception to the above, the fonts listed at <u>http://www.adobe.com/go/restricted_fonts</u> are included with the Software only for purposes of operation of the Software user interface and not for

inclusion within any Output Files. Such listed fonts are not licensed under Sections 16.4.1 through 16.4.4 above. You agree that you will not copy, move, activate or use, or allow any font management tool to copy, move, activate or use, such listed fonts in or with any software application, program, or file other than the Software.

16.5 Online Services.

16.5.1 Provided by Adobe. The Software facilitates your access to content and various services that are hosted on websites maintained by Adobe or its affiliates ("Adobe Online Services"). Examples of such Adobe Online Services might include, but are not limited to: Adobe BrowserLab, Adobe CS Review, Resource Central, kuler, Acrobat.com, Search for Help, Adobe Device Central, and product Welcome Screens. In some cases an Adobe Online Service might appear as a feature or extension within the Software even though it is hosted on a website. In some cases, access to an Adobe Online Service might require a separate subscription or other fee in order to access it, and/or your assent to additional terms of use. Adobe Online Services might not be available in all languages or to residents of all countries and Adobe may, at any time and for any reason, modify or discontinue the availability of any Adobe Online Service. Adobe also reserves the right to begin charging a fee for access to or use of an Adobe Online Service that was previously offered at no charge. Because Adobe Online Services make use of automatic Internet connections, please also see Section 14 for important information regarding Internet connectivity and your privacy. As stated in Section 14, when the Software accesses an Adobe Online Service, your use of such Adobe Online Service is governed by the Adobe Privacy Policy (<u>http://www.adobe.com/go/privacy</u>), by the Adobe.com Terms of Use (http://www.adobe.com/go/terms) and by any Additional Terms of Use that might be presented to you at that time.

16.5.2 Provided by Third Parties. The Software may facilitate your access to websites maintained by third parties offering goods, information, software, and services ("Third Party Online Service(s)"). Examples of such Third Party Online Services might include, but are not limited to, the Kodak Easy Share Gallery service. Your access to and use of any Third Party Online Services is governed by the terms, conditions, disclaimers, and notices found on such site or otherwise associated with such Third Party Online Services. Adobe may at any time, for any reason, modify or discontinue the availability of any Third Party Online Services. Adobe does not control, endorse, or accept responsibility for Third Party Online Service, including such party's privacy policies and use of your personal information, delivery of and payment for goods and services, and any other terms, conditions, warranties, or representations associated with such dealings, are solely between you and such third party. Third Party Online Services might not be available in all languages or to residents of all countries and Adobe may, at any time and for any reason, modify or discontinue the availability of any Third party Online Services.

16.5.3 EXCEPT AS EXPRESSLY AGREED BY ADOBE OR ITS AFFILIATES OR A THIRD PARTY IN A SEPARATE AGREEMENT, YOUR USE OF ADOBE ONLINE SERVICES AND THIRD PARTY ONLINE SERVICES IS AT YOUR OWN RISK UNDER THE WARRANTY AND LIABILITY LIMITATIONS OF SECTIONS 7 AND 8.

16.6 After Effects Render Engine. If the Software includes the full version of Adobe After Effects, then you may install an unlimited number of Render Engines on Computers within your Internal Network that includes at least one Computer on which the full version of the Adobe After Effects software is installed. The term "Render Engine" means an installable portion of the Software that allows After Effects projects to be rendered but cannot be used to create or modify projects and does not include the complete After Effects user interface.

16.7 Digital Certificates.

16.7.1 Use. Digital certificates are issued by third party certificate authorities, including Adobe Certified Document Services (CDS) vendors listed at <u>http://www.adobe.com/go/partners_cds</u> and Adobe Approved Trust List vendors ("AATL") listed at <u>http://www.adobe.com/go/aatl</u> (collectively "Certificate Authorities"), or can be self-signed.

16.7.2 Terms and Conditions. Purchase, use, and reliance upon digital certificates is the responsibility of you and a Certificate Authority. Before you rely upon any certified document, digital signature, or Certificate Authority services, you should review the applicable terms and conditions under which the relevant Certificate Authority provides services, including, for example, any subscriber agreements, relying party agreements, certificate policies, and practice statements. See the links on http://www.adobe.com/go/partners_cds for information about Adobe's CDS vendors and http://www.adobe.com/go/partners_cds for information about AATL vendors.

16.7.3 Acknowledgement. You agree that (a) the Software, due to configuration or external issues, might show a signature as valid despite the fact a digital certificate may have been revoked or expired prior to the time of verification, (b) the security or integrity of a digital certificate may be compromised due to an act or omission by the signer of the document, the applicable Certificate Authority, or any other third party, and (c) a certificate may be a self-signed certificate not provided by a Certificate Authority. YOU ARE SOLELY RESPONSIBLE FOR DECIDING WHETHER OR NOT TO RELY ON A CERTIFICATE. UNLESS A SEPARATE WRITTEN WARRANTY IS PROVIDED TO YOU BY A CERTIFICATE AUTHORITY, YOU USE DIGITAL CERTIFICATES AT YOUR SOLE RISK.

16.7.4 Third Party Beneficiaries. You agree that any Certificate Authority you rely upon is a third party beneficiary of this agreement and shall have the right to enforce this agreement in its own name as if it were Adobe.

16.7.5 Indemnity. You agree to hold Adobe and any applicable Certificate Authority (except as expressly provided in its terms and conditions) harmless from any and all liabilities, losses, actions, damages, or claims (including all reasonable expenses, costs, and attorneys fees) arising out of or relating to your use of, or any reliance on, any service of such authority, including, without limitation (a) reliance on an expired or revoked certificate, (b) improper verification of a certificate, (c) use of a certificate other than as permitted by any applicable terms and conditions, this agreement or applicable law, (d) failure to exercise reasonable judgment under the circumstances in relying on issuer services or certificates, or (e) failure to perform any of the obligations as required in the terms and conditions related to the services.

16.8 Acrobat Standard, Acrobat Pro, and Adobe Acrobat Suite Feature.

16.8.1 Definitions.

16.8.1.1 "Deploy" means to deliver or otherwise make available, directly or indirectly, by any means including but not limited to a network or Internet, an Extended Document to one or more recipients.

16.8.1.2 "Extended Document" means a Portable Document Format file manipulated by Acrobat Standard, Acrobat Pro or Adobe Acrobat Suite Software to enable the ability to locally save documents with filled-in PDF forms.

16.8.2 If the Software includes Acrobat Standard, Acrobat Pro, or Adobe Acrobat Suite, the Software includes enabling technology that allows you to enable PDF documents with certain features through the use of a digital credential located within the Software ("Key"). You agree not to access, attempt to access, control, disable, remove, use, or distribute the Key for any purpose.

16.8.3 For any unique Extended Document you may only either (a) Deploy such Extended Document to an unlimited number of unique recipients but shall not extract information from more than five hundred (500) unique instances of such Extended Document or any hardcopy representation of such Extended Document containing filled form fields; or (b) Deploy such Extended Document to no more than five hundred (500) unique recipients without limits on the number of times you may extract information from such Extended Document returned to you filled-in by such recipients. Notwithstanding anything herein to the contrary, obtaining additional licenses to use Acrobat Standard, Acrobat Pro, or Adobe Acrobat Suite shall not increase the foregoing limits (that is, the foregoing limits are the aggregate total limits regardless of how many additional licenses to use Acrobat Standard, Acrobat Pro, or Adobe Acrobat Suite you may have obtained).

16.9 FlashPaper Printer. Notwithstanding anything herein to the contrary, you may not (a) install FlashPaper Printer on a server for multiple user access or use or (b) modify or replace the FlashPaper Printer viewer user interface that displays FlashPaper documents.

16.10 Flash Player Projectors and Runtime. Your rights to use any Flash player, projector, standalone player, plug-in, runtime, or ActiveX control provided to you as part of or with the Software, or in an Output File shall be solely as set forth in the following link,

<u>http://www.adobe.com/go/flashplayer_usage</u>. Unless and except as provided therein, you shall have no rights to use or distribute such software.

16.11 Device Central. The mobile device images displayed within Device Central are for simulation purposes only. The actual mobile devices made commercially available by the applicable mobile device manufacturer may or may not contain the Adobe technology used within Device Central to create the simulation. Mobile device images may only be used for non-commercial, development purposes solely in conjunction with content developed using the Software and may not be used for any other or any illegal purpose.

16.12 Contribute Publishing Services. Subject to the Contribute Publishing Services software end user license agreement accompanying such software, you shall not connect to the Contribute Publishing Services software unless you have purchased a license to connect to such Contribute Publishing Services software for each individual who may connect to such Contribute Publishing Services software; provided, however, trial versions of Adobe Contribute software may install and connect to the Contribute Publishing Services software in accordance with the Contribute Publishing Services software end user license agreement.

16.13 Adobe Presenter. If the Software includes Adobe Presenter and you install or use the Adobe Connect Add-in in connection with the use of the Software, you agree that you will install and use such add-in only on a desktop Computer and not on any non-PC product, including, but not limited to, a web appliance, set top box (STB), handheld, phone, or web pad device. Further, the portion of the Software that is embedded in a presentation, information, or content created and generated using the Software (the "Adobe Presenter Run-Time") may only be used together with the presentation, information, or content in which it is embedded. You shall not use, and shall cause all licensees of such presentation, information, or content. In addition, you shall not, and you shall cause all licensees of such presentation, information, or content not to, modify, reverse engineer, or disassemble the Adobe Presenter Run-Time.

16.14 AVC DISTRIBUTION. The following notice applies to Software containing AVC import and export functionality: THIS PRODUCT IS LICENSED UNDER THE AVC PATENT PORTFOLIO LICENSE FOR THE PERSONAL NON-COMMERCIAL USE OF A CONSUMER TO (a) ENCODE VIDEO IN COMPLIANCE WITH THE AVC STANDARD ("AVC VIDEO") AND/OR (b) DECODE AVC VIDEO THAT WAS ENCODED BY A CONSUMER ENGAGED IN A PERSONAL NON-COMMERCIAL ACTIVITY AND/OR WAS OBTAINED FROM A VIDEO PROVIDER LICENSED TO PROVIDE AVC VIDEO. NO LICENSE IS GRANTED OR SHALL BE IMPLIED FOR ANY OTHER USE. ADDITIONAL INFORMATION MAY BE OBTAINED FROM MPEG LA, L.L.C. SEE http://www.adobe.com/go/mpegla.

16.15 MPEG-2 DISTRIBUTION. The following notice applies to Software containing MPEG-2 import and export functionality: USE OF THIS PRODUCT OTHER THAN CONSUMER PERSONAL USE IN ANY MANNER THAT COMPLIES WITH THE MPEG-2 STANDARD FOR ENCODING VIDEO INFORMATION FOR PACKAGED MEDIA IS EXPRESSLY PROHIBITED WITHOUT A LICENSE UNDER APPLICABLE PATENTS IN THE MPEG-2 PATENT PORTFOLIO, WHICH LICENSE IS AVAILABLE FROM MPEG LA, L.L.C. 250 STEELE STREET, SUITE 300 DENVER, COLORADO 80206.

16.16 Flash Builder with LiveCycle Data Services (LCDS) Data Management Library. Adobe Flash Builder may include the fds.swc library. You may use fds.swc only to provide client-side data management capabilities and as an output file within software you develop, subject to the following. You may not (a) use fds.swc to enable associations or offline capabilities within software or (b) incorporate fds.swc

into any software that is similar to Adobe LiveCycle Data Services or BlazeDS. If you would like to do any of the foregoing, you will need to request a separate license from Adobe.

16.17 Folio Producer and Folio Builder.

16.17.1 Folio Producer. You may install and use the Folio Producer subject to the following licenses. For the purpose of this Section 16.17, Folio Producer means the Overlay Creator Panel, Content Bundler, Digital Publishing Plug-in for InDesign, and Content Viewer for Desktop technologies installed with the Software.

16.17.2 License for Overlay Creator Panel, Content Bundler, and Digital Publishing Plug-in for InDesign. You may install and use Overlay Creator Panel, Content Bundler, and Digital Publishing Plug-in ("Authoring Tools") for InDesign solely for the purpose of developing your content designed to be displayed within the Content Viewer. You may not distribute the Authoring Tools to any third party, except as otherwise provided herein.

16.17.3 License for Content Viewer. You may install and use the Content Viewer in order to (a) use, evaluate and test the output from the Authoring Tools; and (b) make back-up and archival copies from time to time, as you deem reasonably necessary. You may not distribute the Content Viewer on a standalone basis to any third party, except as otherwise provided herein.

16.17.4 License for Folio Builder. You may install and use the Folio Builder solely for the purpose of accessing and using the Adobe Digital Publishing Suite services. You may not distribute the Folio Builder to any third party, except as otherwise provided herein.

If you have any questions regarding this agreement or if you wish to request any information from Adobe, please use the address and contact information included with this product to contact the Adobe office serving your jurisdiction.

Adobe, Acrobat, Acrobat Connect, Adobe AIR, After Effects, Authorware, Contribute, Creative Suite, Flash, FlashPaper, kuler, LiveCycle, Pixel Bender, and Shockwave are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries. All other trademarks are the property of their respective owners.

Gen_WWCombined-en_US-20110105_1512

Zend Technologies Ltd. End-User License Agreement

This End-User License Agreement (this "Agreement") is a legal contract between you, as either an individual or a single business entity, and Zend Technologies Ltd. and its affiliates ("Zend").

READ THE TERMS AND CONDITIONS OF THIS AGREEMENT CAREFULLY BEFORE DOWNLOADING OR INSTALLING ZEND'S PROPRIETARY SOFTWARE (THE "SOFTWARE") OR OBTAINING A LICENSE KEY TO THE SOFTWARE OR USING THE SOFTWARE. THE SOFTWARE IS FURTHER DEFINED IN AN ORDER DOCUMENT (AN "ORDER"), ENTERED INTO BETWEEN YOU AND ZEND OR YOU AND A ZEND RESELLER, WHICH SETS FORTH COMMERCIAL TERMS APPLICABLE TO YOUR PURCHASE OF THE SOFTWARE.

THE SOFTWARE IS COPYRIGHTED AND IT IS LICENSED TO YOU UNDER THIS AGREEMENT AND IS NOT SOLD TO YOU. BY DOWNLOADING, INSTALLING OR USING THE SOFTWARE OR OBTAINING A LICENSE KEY TO THE SOFTWARE, OR BY ENTERING INTO AN ORDER WHICH REFERENCES AND PROVIDES SOURCE INFORMATION NECESSARY FOR ACCESSING AND REVIEWING THIS AGREEMENT, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT. THAT YOU UNDERSTAND IT. AND THAT YOU ACCEPT AND AGREE TO BE BOUND BY ITS TERMS. IF YOU ARE NOT WILLING TO BE BOUND BY THE TERMS OF THIS AGREEMENT, YOU SHOULD TERMINATE THE DOWNLOAD OR INSTALLATION PROCESS, AND REFRAIN FROM ACCESSING OR USING THE SOFTWARE. THIS AGREEMENT, INCLUDING ANY ORDERS, REPRESENTS THE ENTIRE AGREEMENT BETWEEN YOU AND ZEND CONCERNING THE SOFTWARE, AND THIS AGREEMENT SUPERSEDES AND REPLACES ANY PRIOR PROPOSAL, REPRESENTATION, OR UNDERSTANDING YOU MAY HAVE HAD WITH ZEND RELATING TO THE SOFTWARE UNLESS YOU HAVE ENTERED INTO A SEPARATE WRITTEN AGREEMENT SIGNED BY ZEND THAT EXPRESSLY AMENDS THIS AGREEMENT.

1. License

1.1. Grant of License. Zend hereby grants to you, and you accept, a limited, nonexclusive, non-transferable license to use the Software in machine-readable, object code form only, and the user manuals accompanying the Software (the "Documentation"), only as authorized in this Agreement, and subject to compliance with the terms of this Agreement, and payment of all applicable license fees. For purposes of this Agreement, the "Software" includes any updates, enhancements, modifications, revisions, or additions to the Software made available to you by Zend. Notwithstanding the foregoing, Zend shall be under no obligation to provide any updates, enhancements, modifications,

revisions, or additions to the Software. The term of your license is as set forth in the Order. If the Order does not state a term, then the term of the license shall be for a period of one (1) year from the earlier of your download or installation of the Software. The term of your license is renewable on terms set forth in the Order or otherwise as agreed by Zend.

1.2. Scope of Use. You may use the Software activated by a license key for the number of computers (virtual or physical) owned, leased, or otherwise controlled by you, at rates specified for metered usage or for the number of users, as specified in an Order. An Order may also specify other applicable license scope definitions. For purposes of this Agreement, "use" of the Software means loading the Software into the temporary or permanent memory of a computer and executing the Software. If you distribute the Software to multiple computers or users, you must ensure that your usage does not exceed the usage for which you have paid license fees, or you will be in breach of this Agreement unless the order is for meter use. If the Order does not state a scope of license, then the scope of license for the Software shall be for a single user on a single computer or shall be metered at the applicable rate.

1.3. Restrictions, Copies and Modifications. You may not reverse engineer, decompile, disassemble, or otherwise translate the Software or any license keys you have obtained. You may not modify or adapt the Software or any license keys that you have obtained in any way. You may make one copy of the Software, the Documentation, and any license keys that you have obtained, solely for backup or archival purposes. Any such copies of the Software, Documentation, or license keys shall include any copyright or other proprietary notices that were included on such materials when you first received them. Except as authorized in this Section, no copies of the Software, Documentation, or license keys, or any portions thereof, may be made or distributed by you or any person under your authority or control. You may not allow third party use of the Software or use of the Software as a service bureau.

1.4. Assignment of Rights. You will not sublicense, lease, rent, or lend your rights in the Software, Documentation, or license keys, as granted by this Agreement, to any party without prior written consent of Zend.

1.5. Product Specific Special Terms. The provisions of this Section are applicable to the specific product mentioned and are exceptions to other provisions of this Agreement, and serve to modify such provisions only to the extent such provisions relate to these products.

Zend Server - Notwithstanding anything to the contrary set forth in this Agreement, you are permitted to duplicate and distribute the Zend Server product, on a standalone basis or combined with other products, provided (i) you do not make any modifications to Zend Server and distribute the entire Zend Server product, (ii) you do not modify or remove any proprietary rights notices or markings, or remove or modify this Agreement as included in any such distribution, (iii) you clearly indicate that Zend Server is included in your distribution, (iv) you do not use Zend's name, logos or trademarks or the name, logos and trademarks of any included third party software in any way that might state or imply Zend's or a third party's endorsement of your product, and (v) you do not transfer with any such copy any license keys for Zend Server. Zend Server distributed without a license key will operate with only reduced functionality and if a license key for Zend Server expires and is not renewed, it will continue to operate with only reduced functionality. This reduced functionality version is licensed on a perpetual basis, without charge, subject to compliance with the terms of this Agreement.

Zend Server Cluster Manager - Zend Server Cluster Manager is not available for you to distribute.

Zend Studio - Zend Studio is not available for you to distribute. If the license key for Zend Studio expires and is not renewed for a subscription or limited term license, Zend Studio will continue to operate with only reduced functionality. This reduced functionality version is licensed on a perpetual basis, without charge, subject to compliance with the terms of this Agreement.

Zend Guard - Zend Guard is not available for you to distribute. However, you may distribute Zend Optimizer and Zend Guard Loader (the runtime c components for encoded files) to your end customers, provided that your end user customers enter into an end user agreement that contains at a minimum the following provisions covering the Zend embedded components: (i) prohibits reverse compilation and/or reverse assembly, (ii) disclaims all warranties, and (iii) disclaims liability for any indirect, incidental or consequential damages.

2. Intellectual Property Protection and Confidentiality

2.1. Use Reporting, License Violations and Remedies. Zend reserves the right to gather data on license key usage including license key numbers, server IP addresses, domain counts and other information deemed relevant, to ensure that our products are being used in accordance with the terms of this Agreement. Additionally, you agree that Zend may, upon reasonable notice, perform an audit of your facilities to verify compliance with the terms of this Agreement. Any unauthorized use shall be considered by Zend to be a violation of this Agreement. Zend reserves the right to remedy violations immediately upon discovery, by charging the then-current list price of unauthorized license keys. This is not a sole remedy for a violation of this Agreement and Zend may exercise any other remedies available at equity or law.

2.2. License Automatic Update and Expiration. Your license may include an expiration date that can result in the termination of the license. For perpetual license keys, the license updates automatically except if Zend determines that a license is used in violation of the terms of this Agreement. If your license key is stolen, or if you suspect any improper or illegal usage of your license key outside of your control you should promptly notify Zend of such occurrence. A replacement license will be issued to you and the suspect license will be allowed to expire. For limited-term licenses, your periodic payment must be processed prior to the expiration date in order for the license updates to be performed. It is your responsibility to contact Zend regarding any potential expiration that you deem inappropriate. Zend shall not be liable for any damages or costs incurred in connection with the expired licenses.

2.3. Proprietary Rights to Software and Trademarks. You acknowledge that the Software and the Documentation are proprietary to Zend, and the Software and Documentation are protected under United States copyright law and international treaties. You further acknowledge and agree that, as between you and Zend, Zend owns and shall continue to own all right, title, and interest in and to the Software and Documentation, including associated intellectual property rights under copyright, trade secret, patent, or trademark laws. This Agreement does not grant you any ownership interest in or to the Software or the Documentation, but only a limited right of use that is revocable in accordance with the terms of this Agreement. Any and all trademarks or service marks that Zend uses in connection with the Software or with services rendered by Zend are marks owned by Zend. This Agreement does not grant you any right, license, or interest in such marks, and you shall not assert any right, license, or interest in such marks or any words or designs that are confusingly similar to such marks.

2.4. Confidentiality. You shall permit only authorized users, who possess rightfully obtained license keys, to use the Software or to view the Documentation. Except as expressly authorized by this Agreement, you shall not make available the Software, Documentation, or any license key to any third party. You will use your best efforts to cooperate with and assist Zend in identifying and preventing any unauthorized use, copying, or disclosure of the Software, Documentation, or any portion thereof.

3. License Fees

The Software will be available to you for use upon your receipt of a license key. You may obtain one or more license keys by ordering the license keys from Zend or a Zend reseller, as the case may be. The license fees paid by you for the license keys are paid in consideration of the license granted under this Agreement. You shall, in addition to license fees, pay all applicable sales, use, transfer, or other taxes and all duties, whether national, state, or local, however designated, that are levied or imposed by reason of your purchase and use of the Software, excluding income taxes on the net profits of Zend.

4. Software Maintenance and Support Services

You may elect to purchase Software maintenance and support services by so ordering from Zend or a Zend reseller and paying the applicable fees.

5. Term and Termination

This Agreement is effective upon your acceptance of the Agreement, or upon your downloading, installing, accessing, or using the Software, even if you have not expressly accepted this Agreement. This Agreement shall continue in effect until terminated. Without prejudice to any other rights, this Agreement will terminate automatically if you fail to comply with any of the limitations or other requirements described herein. If you are licensing the Software on a limited term basis, and fail to pay the applicable license fees or renewal license fees. Zend shall have the right to interrupt your use of the Software. You may terminate this Agreement at any time by: (i) providing written notice of your decision to terminate the Agreement to Zend and (ii) either returning the Software, Documentation, all copies thereof, and all license keys that you have obtained to Zend or destroying all such materials and providing written verification of such destruction to Zend. Zend may terminate this License Agreement if you breach any term of the Agreement by giving you written notice of your breach and Zend's decision to terminate the Agreement. Upon termination of this Agreement, you agree to either return to Zend the Software, Documentation, all copies thereof, and all license keys that you have obtained, or to destroy all such materials and provide written verification of such destruction to Zend.

6. Indemnifications

Zend shall, at its expense, defend and indemnify you for damages and reasonable costs finally incurred in any suit or claim brought against you alleging that the Software infringes any U.S. patent, copyright, trade secret or similar right, provided that Zend is promptly notified, rendered reasonable assistance by you as required, and permitted to direct the defense or settlement negotiations. Zend shall have no obligation to defend or indemnify any infringement claim that arises from or relates to: (i) a modification of the Software by you or any third party, (ii) a combination of the Software with other software products, components, processes or materials, (iii) your failure to incorporate or implement modifications directed by Zend, (iv) third party or open source software components, (v) use of the Software in a manner inconsistent with the Documentation, or (vi) any Software provided for evaluation or trial use or marked as beta or early access. Should the use of Software by you be enjoined, or in the event Zend wishes to minimize its potential liability hereunder, Zend may, at its option, either: (i) substitute fully equivalent non-infringing software; (ii) modify the infringing Software so that it no longer infringes but remains functionally equivalent; (iii) obtain for you, at Zend's expense, the right to continue use of the Software; or (iv) take back the infringing Software and refund to you pre-paid license fees applicable to the remainder of the license term, or if

a perpetual license was purchased, the purchase price paid, less depreciation amortized on a three-year straight line basis. This indemnification sets forth Zend's sole liability and your sole remedy for claims of infringement arising from your use of the Software.

You will, at your own expense, indemnify and hold Zend, and its subsidiaries and affiliates, and all officers, directors, and employees thereof, harmless from and against any and all claims, actions, liabilities, losses, damages, judgments, grants, costs, and expenses, including reasonable attorneys' fees, arising out of any use of the Software by you, any party related to you, or any party acting upon your authorization in a manner that is not expressly authorized by this Agreement. Your indemnification does not include claims of infringement that are covered by Zend's indemnification above.

7. Warranty; Disclaimer

Zend warrants for a period of thirty (30) days from your receipt of the Software that the Software will materially conform to the Documentation. This warranty covers only problems that are reproducible and verifiable and does not cover software, or other items or any services provided by any persons other than Zend. Maintenance and support, if any, are governed by a separate agreement. Software, which has been abused, misused, damaged, modified, or subjected to unauthorized use or installation, used in a manner inconsistent with the Documentation or used with components not authorized by Zend, shall void this warranty. Zend's sole liability (and your sole and exclusive remedy) for any breach of this warranty shall be, in Zend's sole discretion, to use commercially reasonable efforts to provide you with an error-correction or workaround which corrects the reported non-conformity, or if Zend, in its sole discretion, determines such remedies to be impracticable within a reasonable period of time, to provide a refund of the fees paid for the Software. This limited warranty does not apply for any Software provided for evaluation or trial use or marked as beta or early access.

EXCEPT AS SET FORTH ABOVE IN THIS SECTION, THE SOFTWARE AND DOCUMENTATION ARE LICENSED "AS IS," AND ZEND DISCLAIMS ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, TO THE EXTENT AUTHORIZED BY LAW. WITHOUT LIMITATION OF THE FOREGOING, ZEND EXPRESSLY DOES NOT WARRANT THAT THE SOFTWARE WILL MEET YOUR REQUIREMENTS OR THAT OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR FREE. YOU ASSUME RESPONSIBILITY FOR SELECTING THE SOFTWARE TO ACHIEVE YOUR INTENDED RESULTS, AND FOR THE RESULTS OBTAINED FROM YOUR USE OF THE SOFTWARE. YOU SHALL BEAR THE ENTIRE RISK AS TO THE QUALITY AND THE PERFORMANCE OF THE SOFTWARE.

WARNING: The Software is not designed or intended for use in on-line control of equipment in hazardous environments such as the operation of nuclear facilities, aircraft, air traffic, aircraft navigation or aircraft communications, or in the design, construction, operation or maintenance of any nuclear facility, or in the operation or maintenance of any nuclear facility, or in the operation or maintenance of any nuclear facility, or in the operation or maintenance of any direct life support system. Zend disclaims any express or implied warranty of fitness for such uses and shall not be liable for any costs, liabilities or damages resulting from the use of the Software in such an environment. You agree that you will not use or license the Software for such purposes.

8. Limitation of Liability

IN NO EVENT WILL ZEND BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOSS OF DATA, OR LOSS OF PROFITS OR LOST SAVINGS, ARISING OUT OF USE OF OR INABILITY TO USE THE SOFTWARE OR DOCUMENTATION, EVEN IF ZEND HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL ZEND BE LIABLE FOR ANY DIRECT DAMAGES IN EXCESS OF THE FEES PAID TO ZEND FOR THE SOFTWARE WITHIN THE PERIOD OF TWELVE (12) MONTHS PRIOR TO ANY CLAIM ARISING.

9. General Terms

9.1. Governing Law and Choice of Forum. This Agreement shall be governed by and interpreted in accordance with the laws of the State of Israel, without regard to the conflicts of law rules thereof. Any claim or dispute arising in connection with this Agreement shall be resolved in the applicable courts situated within the city of Tel Aviv, Israel. To the maximum extent permitted by law, you hereby consent to the jurisdiction and venue of such courts and waive any objections to the jurisdiction or venue of such courts. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded.

9.2. Severability. If any term or provision of this Agreement is declared void or unenforceable in a particular situation, by any judicial or administrative authority, this declaration shall not affect the validity of enforceability of the remaining terms and provisions hereof or the validity or enforceability of the offending term or provision in any other situation.

9.3. Survival. Any provisions of this Agreement that, in order to fulfill the purposes of such provisions, need to survive the termination or expiration of this

Agreement, shall be deemed to survive for as long as necessary to fulfill such purposes.

9.4. Headings. The Section headings contained in this Agreement are incorporated for reference purposes only and shall not affect the meaning or interpretation of this Agreement.

9.5. No Waiver; Amendments. The failure of either party to enforce any rights granted hereunder or to take action against the other party in the event of any breach hereunder shall not be deemed a waiver by that party as to subsequent enforcement of rights or subsequent actions in the event of future breaches. Amendments to the Agreement shall only be effective if in writing and signed by all parties.

9.6. Assignment. You may not assign your rights under this Agreement and any attempted assignment shall be void and of no effect. Zend may assign its rights and obligations under this Agreement.

9.7. United States Government Restricted Rights. The Software and Documentation are provided with Restricted Rights. Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(f)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 or subparagraphs (c) (1) and (2) of the Commercial Computer Software-Restricted Rights at 48 C.F.R. S:52.227-19, as applicable.

9.8. Export Restrictions. THIS AGREEMENT IS EXPRESSLY MADE SUBJECT TO ANY LAWS, REGULATIONS, ORDERS, OR OTHER RESTRICTIONS ON THE EXPORT, REEXPORT OR IMPORT OF THE SOFTWARE OR DOCUMENTATION ABOUT SUCH SOFTWARE WHICH MAY BE IMPOSED FROM TIME TO TIME BY THE GOVERNMENT OF THE UNITED STATES OF AMERICA OR ANY OTHER GOVERNMENT. YOU SHALL NOT EXPORT, REEXPORT OR IMPORT THE SOFTWARE, DOCUMENTATION, OR INFORMATION ABOUT THE SOFTWARE OR DOCUMENTATION WITHOUT THE WRITTEN CONSENT OF ZEND AND COMPLIANCE WITH SUCH LAWS, REGULATIONS, ORDERS, OR OTHER RESTRICTIONS.

v. 2010-09-2