



## PSLT - Adobe Connect On-demand Services (2025v1)

References to “On-demand Services” in this PSLT are to the Adobe Connect On-demand Services.

1. **Client Software.** If Customer has licensed any other in connection with access and use of the On-demand Services, then the end user license agreement accompanying such software will govern its use.
2. **Customer Content.** Certain features of the On-demand Services enable Customer to specify the level at which the On-demand Services restrict access to Customer Content. Customer is solely responsible for applying the appropriate level of access to Customer Content. The uploading of Customer Content to the On-demand Services without actual viewing by Adobe, does not constitute disclosure of the Customer Content to Adobe. The On-demand Services are automated and Adobe will not access any Customer Content, except as reasonably necessary to perform the On-demand Services, such as: (a) respond to support requests; (b) detect, prevent, or otherwise address fraud, security, or technical issues; or (c) as expressly permitted under this Agreement.
3. **Content Files.** “Content Files” means Adobe assets provided as part of Adobe Connect On-demand Services, including Adobe Firefly generated assets. Unless stated otherwise in General Terms, Adobe grants Customer a non-exclusive, non-sublicensable and nontransferable license to use the Content Files to create Customer’s end use (i.e., derivative application or product authored by Customer) into which the Content Files, or derivations thereof, are embedded for Customer’s use (“End Use”). Customer may modify the Content Files prior to embedding them in the End Use. Customer may reproduce and distribute Content Files only in connection with Customer’s End Use, however, under no circumstances can Customer distribute the Content Files on a stand-alone basis outside of the End Use.
4. **Meeting Attendee Content.** Adobe does not control the uploading or sharing of Meeting Attendees’ content. By accessing or using the On-demand Services, Customer may be exposed to content from Meeting Attendees that are offensive, indecent, or otherwise objectionable.
5. **Storage.** Customer Content and Customer Data may be stored on Adobe’s servers at Customer’s request, as necessary for Adobe to provide the On-demand Services. Adobe will store Customer Data and Customer Content as per the stated license metrics and as long as the size of that storage is not unreasonable in Adobe’s discretion; provided however, Adobe may delete Customer Content and Customer Data any time if required by law and also upon termination or expiration of the applicable Sales Order, including any retrieval of such Customer Content or Customer Data prior to the License Term End Date. Customer is solely responsible for making and keeping backup copies of Customer Content or Customer Data. Adobe may block the uploading of Customer Content to the On-demand Services that contains viruses. Except as provided herein, Adobe has no responsibility or liability for the deletion or accuracy of Customer Content and Customer Data, the failure to store, transmit or receive transmission of Customer Content and Customer Data, or the security, privacy, storage, or transmission of other communications originating with or involving use of the On-demand Services. Adobe may delete Customer Content and Customer Data as instructed by Customer.
6. **Trial Use of On-demand Services.** If Customer has subscribed to the On-demand Services on a trial basis, then Customer’s use of the On-demand Services is subject to terms of the Agreement and is limited as provided in the email communication from Adobe, or as provided in web pages describing trial use of the On-demand Services. This trial On-demand Services is subject to change and termination at Adobe’s sole discretion.
7. **Additional Privacy Terms.**
  - 7.1 **Recordings. The On-demand Services may allow Customer to record meetings and to collect and utilize Meeting Attendees’ Personal Data, voice, or likeness.** Customer is solely responsible for ensuring collection of all any required consents. Customer may request access to the Recordings from Adobe, however, Adobe reserves the right to delete Recordings to ensure that the quantity and size of the storage required for such Recordings is not unreasonable and/or the Recordings are not lying on Adobe servers for an unreasonable duration of time in Adobe’s discretion.
8. **Specific Licensing Terms for Generative Artificial Intelligence Features:** Any use of Generative AI Feature (as defined in the Specific Licensing Terms for Adobe Experience Cloud Generative Artificial Intelligence Features) in Adobe Connect On-demand Service is also subject to the Specific Licensing Terms for Adobe Experience Cloud Generative Artificial Intelligence Features available at: <https://www.adobe.com/legal/terms/enterprise-licensing/genai-ww.html>. For purposes of Adobe Connect On-demand Service, all references to “Adobe Experience Cloud” in the

Specific Licensing Terms for Adobe Experience Cloud Generative Artificial Intelligence Features may be read as “Adobe Connect On-demand Services”.