



Adobe Connect



Good bye Flash, Hello HTML



Adobe Flash reached its end-of-life on **December 31, 2020.**

The following information will help ensure a seamless Flash-to-HTML transition for Adobe Connect customers.

Which interface should I use? Standard view

- Recommended for most users
- Newer, modern interface
- Faster
- More accessible
- Available with the desktop application or via a modern browser (if enabled)

Application and browser interface settings

☒ Standard view (Recommended)

All attendees can either join from a modern browser in HTML Client, from the new desktop applications or from the current mobile apps. Users joining from classic desktop applications will be shown an appropriate message to either join from a modern browser or update their application.

☒ Enable browser access

☐ Use Enhanced audio*

Use this option to use enhanced audio (Opus codec).

* Users will not be able to join from mobile apps.

* Make Offline (mp4) recordings will not be possible.

☐ Classic view (The option to use classic view will be removed soon)

Use this option If some of the users are on 32-bit systems and need to share their desktop screen. Note: This will force all attendees to join from Flash client in browser or from the classic desktop application.

Should I use Enhanced Audio?

- Excellent sound quality
- Works with Standard view either via desktop applications or a web browser
- Works with online recordings
- No significant change in bandwidth
- Does not currently work with
 - Current mobile apps
 - Offline (MP4) recording process
- Enhanced audio is off by default

Should I enable browser access?

- HTML client includes virtually all functionality except screensharing. Available for hosts, presenters, and participants
- Limitations in displaying video
- Recommended for 1:many sessions (i.e., webinars)
- On by default

Which interface should I use?

Classic view

- Available for 32-bit Windows OS
- Supports legacy custom pods and Flash content

Application and browser interface settings

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☐ Use Enhanced audio*

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Reminder: Classic view will be deprecated in *September 2021

For Administrators - Compliance and Control Settings



Home | Content | Training | Meetings | Seminars | Event Management | Reports | Administration | My Profile

Account | Users and Groups | Audio Providers | Customization | Service Plan | Compliance and Control | Administration Dashboard

Pods Management | Share Settings | Recordings and Notice | Training Settings | Engagement Tracking | HTML Client Settings | Advanced Settings

Application and browser interface settings

☐ Force standard view (Recommended)

Use this to force Standard view across all rooms of this account. All attendees can either join from a modern browser in HTML Client or from the new desktop applications. Users can also join from the current mobile apps. Users joining from classic desktop applications will be shown an appropriate message to either join from a modern browser or update their application.

☒ Use Enhanced audio*

Use this option to use enhanced audio (Opus codec).

* Users will not be able to join from mobile apps.

* Make Offline (mp4) recordings will not be possible.

☐ Force classic view (The option to use classic view will be removed soon)

Use this option If some of the users are on 32-bit systems and need to share their desktop screen. Note: This will force all attendees to join from Flash client in browser or from the classic desktop application.

☒ Let the hosts decide for their room

SaveCancel

Spring Default

Current Default