



# Adobe Connect

## Versus Others



# #TheChoiceOfPros for Webinars



## Enterprise Grade Solutions

Are purposefully built to enable advanced use cases more powerfully, while web conferencing tools with basic audio/video/screenshare leave you desiring more from virtual.

Enterprises need to evaluate solution maturity against capabilities that matter to their use cases and make it simpler and more efficient to achieve their goals.

High Medium Low 

## CRITICAL CAPABILITIES MAP

by Use Case

### Customizable Experience

Customizable & brandable virtual experience with ability to add visual aesthetics, structure, motion and focus to virtual sessions.

### Reusability for efficiency & scale

Pre-configurable rooms that maintain state and content for productivity at scale. Presenters prepare ahead of time and reuse persistent virtual rooms, perpetually.

### Professional Production

Ability for presenters, producers, and facilitators to co-moderate and orchestrate, work together behind the stage during live sessions, to read & drive audience engagement in real time.

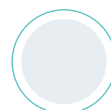
### Security & Accessibility

Complete control over data security & residency, flexible deployment options, strong in-room role-based controls with FedRAMP IL4 and GDPR authorization. Accessibility conformance with Section 508, WCAG 2.1 and EN 301 549 standards.

Virtual  
Instructor-led  
training (VILT)

Interactive  
Webinars

Informal  
Collaboration



# HOW VARIOUS SOLUTIONS MEASURE UP AGAINST THE CRITICAL CAPABILITIES

Adobe Connect



Generic web conferencing tools



**Virtual  
Instructor-led  
training (VILT)**

## Trainers need solutions that support

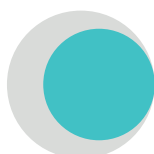
- **Customizable experience** for state-of-the-art virtual learning experience.
- **Pre-configurable & reusable virtual classrooms** for efficiency & scale
- **Complete control** over learner participant & engagement.
- **Complete digital learning solution** for blended and flipped learning.



**Interactive  
Webinars**

## Marketers need solutions that support

- **Highly differentiated experience** with customizable & brandable virtual aesthetics.
- **Pre-configurable & Reusable** webinar rooms for efficiency & scale .
- **Powerful presenter controls** for audience engagement.
- **Complete webinar solution** with accurate ROI tracking.



**Informal  
Collaboration**

## Informal collaboration just needs

- Basic Audio/Video/Screenshare/ Chat
- A single click, single use virtual space with deep enterprise integrations



## VIRTUAL INSTRUCTOR LED TRAINING (VILT)

Today, generic web conferencing tools are rarely the choice of Educators & Training leadership. The lack of capability for advance preparation, experience customization, classroom reusability, and granular control over learner participation & engagement is a common frustration.

### Customizable Experience

Customizable & brandable virtual classrooms for state-of-the-art virtual learning experience.

#### Adobe Connect

Trainers can design engaging virtual experiences that are proven to drive participant engagement, knowledge retention, and ROI, ensuring learners get the most out of your sessions.

#### Generic Tools

There is very little that training program leaders can do with generic tools good enough for basic video & screen share but not for use cases needing advance preparation/orchestration.

#### Critical Capabilities

#### Adobe Connect

#### Generic Conferencing Tool

Interactive Storyboards with Custom Layouts

Adobe Connect rooms can be used as a canvas to set up Trainers' content according to their style and goals. They can create layouts using a multitude of resizable, custom labelled Pods.. Layouts help add motion, structure, and focus to a virtual classroom.

Single static view. No custom layouts, ability to transition between layouts or multiple interactive in-room pods.

Highly Brandable Experience

Adobe connect allows customizable visual aesthetics of the virtual room with background images, wallpapers, custom banners, logos and brand colours and custom domain URLs of the enterprise/university/school.

Limited to no visual aesthetics or brand/domain customizations.

### Reusability for Efficiency and Scale

Pre-configurable virtual classrooms that maintain state and content for trainings at scale. Trainers & learners can just 'walk in' to persistent reusable virtual classrooms, set up ahead of time.

#### Adobe Connect

Is Built to support goals of high quality training & learner retention, with speed & efficiency. Trainers can setup virtual classrooms with preloaded content, storyboards & activities ahead of time & reuse it, perpetually.

#### Generic Tools

Mostly point products for video and screensharing. Rather than prepared lessons with storyboarded flow & pre-loaded content, Trainers will be switching between applications, opening/closing files, sharing/un-sharing, and delivering a disjointed session.

#### Critical Capabilities

#### Adobe Connect

#### Generic Conferencing Tool

Multiple Persistent Virtual Rooms

Trainers can create virtual offices or classrooms with learning aids staged for learners to consume as they drop-in before or after class. Trainers can prepare multiple such rooms & stay logged into them simultaneously for live, flipped & blended virtual learning formats.

Not built to support content persistence or reusability. The virtual space is single use where chat, content & interaction are lost as soon as the session ends.

Shared Room templates

Templates serve as a blueprint for new Adobe Connect rooms. Shared Templates make it incredibly fast & easy to set up new rooms using existing room designs, content, layouts & backgrounds, instead of starting from scratch. It also ensures standardization on best eLearning practices across organization.

Trainers tediously redo the same drill for every class or simply rely on screenshare & video hoping the learners are still listening. Imagine trainers having to setup student seating, rosters/duties, posters, activities in physical classroom everyday!

Persistent Breakouts

Prepare multiple breakout rooms with content & activities ahead of time. The content & chat from the breakouts can be brought to the main room for collaborative learning. Rotate participants with single click.

The breakout content, activities cannot be setup ahead of time. The live interactions and chat are all lost as soon as breakout is closed.



## Professional Trainings

Ability for trainers to stay in complete control of learner participation and engagement during live session.

### Adobe Connect

Is Built for Trainers. It offers unique capabilities to let trainers be prepared ahead of the live session and in complete control during the live session. Trainers can run enrolments, share pre-reads & post session assessment, attendance & reports all from same tool.

### Generic Tools

Basic tools fall woefully short on letting the trainers be in control of when and how to engage the learners.

### Critical Capabilities

### Adobe Connect

### Generic Conferencing Tool

Strong host & participant privilege controls

Is Designed for a trainer-controlled environment. It empowers trainers with strong, role-based privileges that allow safe, controlled access to the room and in-room participation for learners.

These tools are built for democratic peer interaction instead of being instructor controlled.

Granular Engagement monitoring

Offers advanced tools to drive & measure engagement in real time. The engagement metrics are based on live interactions, poll, hand raise, chat, download, mouse clicks aggregated both at class & at individual learner level.

Most tools don't measure live learner engagement and even if they do it only captures screen-in-view and not active live interactions. Trainers completely miss the opportunity to adjust pace & format to drive higher engagement.

Multiple simultaneous screen-shares & multiple chats

Trainers can setup the versatile stage with multiple Pods. The multiple Chat Pods can be named by topics to allow participants to engage in relevant peer interactions. The multiple Share Pods can be arranged as a dashboard of adjacent screens with variety of content shares by trainers or screenshares by learners.

Cookie-cutter UI design & functionality with a static single window video/chat/screenshot view.

Polls/Quiz/Assessments/Annotations

Persistent & flexible polls/quizzes for knowledge checks & assessments, whose results can be viewed & shared during as well as after the live trainings.

Most basic tools don't allow viewing results during live sessions.

Powerful backstage

The unique Backstage is used by trainers to prepare content, quick Polls for instant feedback, then move to main stage. Backstage can be setup with attendee list, agenda, notes, presenter's chat, engagement dashboard, and presenter view of the moderated chat hidden from the main stage. A special Prepare Mode allows trainers to discreetly set up layouts, content, & flow during live session without affecting the class.

Don't provide dedicated host & presenter areas or preparation modes allowing trainers to ready material outside the learner view.

## Complete Digital Learning Solution

From interactive content creation to blended & flipped learning with learning management systems and immersive live virtual classrooms - Adobe Digital Learning Suite has enterprise training and online education covered.

### Adobe Connect

Is a One-stop shop for eLearning with Authoring Tool to create & deploy engaging learning content, Learning Management System (LMS) to manage and track organizational learning and Virtual Classrooms for VILT, all with tight integrations and data/reporting flows.

### Generic Tools

Organizations often struggle with piece-meal tools to implement mature eLearning practices & programs.



## INTERACTIVE WEBINARS

Keeping up with today's shift to digital, basic webinar tools are rarely the choice for marketing professionals who aspire for efficient yet high quality production that makes their brand & message stand out. Lack of support for customizability & brandability, reusability for efficiency & scale, and engagement analytics for quality over quantity are the most common frustrations. The same bland webcam and screenshare recipe leaves a lot to be desired.

### Differentiated Experience

Customizable & brandable virtual experience and visual aesthetics for your brand to stand out.

#### Adobe Connect

Allows brands to deliver a differentiated, immersive virtual experience for attendees and leverage the preparation and control elements for presenters drive higher participant engagement and ROI leading to higher conversions and brand recall.

#### Generic Tools

Limited flexibility required for professional webinars. Not a presenter optimized environment. Offers same bland webcam & screenshare recipe too common today.

#### Critical Capabilities

#### Adobe Connect

#### Generic Conferencing Tool

Interactive storyboards with custom layouts

Presenters can set up rooms according to their style & goals. They can create layouts using a multitude of resizable, custom labelled Pods. Layouts help add motion, structure, and focus to a webinar.

Single static view. No custom layouts, ability to transition between layouts or multiple interactive in-room pods.

Highly brandable experience

Customizable visual aesthetics with background images, wallpapers, custom banners, logos and colours, and custom domain names of enterprise/university/school.

Limited to no visual aesthetics or brand/domain customizations.

### Reusability for efficiency and scale

Pre-configurable webinar rooms that maintain state and content powering productivity for marketers fueling demand gen. at scale. Hosts, presenters can just 'walk in' to persistent reusable webinar rooms, set up ahead of time.

#### Adobe Connect

Do more with less using technology that supports high quality production, quickly and efficiently. Event producers and presenters can setup rooms with preloaded content, storyboards & activities ahead of time & reuse the persistent virtual rooms, indefinitely.

#### Generic Tools

Point products for video & screensharing. Rather than pre-loaded and prepared session with storyboards in a logical flow, presenters keep switching b/w applications, opening & closing files, sharing & un-sharing, delivering a disjointed session.

#### Critical Capabilities

#### Adobe Connect

#### Generic Conferencing Tool

Multiple Persistent Virtual Rooms

Enables Sales & Partner Enablement and Customer education. Marketers & Sales Reps can create walk-in Sales Rooms, Enablement Rooms or Customer Support Rooms with helpful resources, collateral and sales assets, all staged for audience to consume as they drop-in before or after the live session.

Not built to support content persistence or reusability. The virtual space is single use and all chat, content & interaction get lost as soon as the session ends.

Shared Room templates

Templates serve as a blueprint for new Adobe Connect rooms making it fast and easy to set up new rooms using existing designs, content, layouts and backgrounds, instead of starting from scratch. It also ensures standardization and consistency of best webinar practices across organization.

Presenters tediously redo the same drill for every session or simply rely on screenshare & video hoping the audience is still listening.



## Professional Production

Presenters, producers, & facilitators can collaborate behind the stage & read & drive audience engagement in real time.

### Adobe Connect

Presenters, producers, and facilitators seamlessly collaborate between main stage & backstage. Presenters can read their audience and collaborate with the crew behind the scenes, just like they would on a real stage.

### Generic Tools

These tools include some live event production capabilities with a Producer role but falls woefully short in providing a dedicated area to support professional events.

### Critical Capabilities

#### Adobe Connect

#### Generic Conferencing Tool

#### Powerful backstage

A backstage which can be setup with attendee list, agenda, notes, presenter's chat, engagement dashboard, and presenter view of the moderated chat hidden from the main stage. A special Prepare Mode allows producers to discreetly set up layouts, content, and flow without affecting the live class session.

Backstage or green-room is non-existent or completely disconnected from main stage. The co-presenters or producers on backstage can't see or hear the live presentation or audience interaction.

#### Highly engaging experience

Designed for interactivity that presenters can embed into their presentation flow. In addition to the engaging storyboard with custom layouts, it supports a multitude of engagement options natively such as Annotations, Polls/Quiz, status options, interactive gaming, multiple simultaneous screen-shares & chats.

Cookie-cutter UI design and functionality with a static single window view and limited engagement options using video/chat/screenshot. Most of which are external apps or integrations that take audience away from the main room.

#### Granular Engagement monitoring

Advanced tools to drive & measure engagement in real time based on live interactions poll, hand raise, chat, download, mouse clicks etc aggregated at audience & individual level.

Live engagement metrics are non-existent or only captures screen-in-view instead of live interactions. Presenters miss the opportunity to adjust pace & format to drive higher engagement & Marketers miss the opportunity for granular lead qualification.

#### Full featured browser client

No apps or add-ins to download. With new HTML browser clients, hosts and participants can leverage almost all capabilities right from the browser. Never miss the audience whose IT policy may prohibit web downloads.

Most providers depend on the native application supported by a thin web client with limited functionality.

## Complete Webinar Solution

End to end campaign management with Pre-event promotions, Post event analytics and CRM integrations, including granular lead quality metrics based on live engagement scores.

### Adobe Connect

Event Micro-sites & catalogues, Registration forms, automated invitations/reminders, Rehearsals, granular Lead Qualification, Thank you emails, Surveys, Reports, on-demand lead gen with recordings. It brings the potential of Adobe Experience Manager and Adobe Analytics, rolled into one powerful package.

### Generic Tools

Organizations often struggle with piece-meal tools to implement mature webinar programs.

### Adobe Connect

Welcome to the real virtual

Only Adobe Connect gives you complete control over your virtual sessions with the ability to create Custom Experiences.

Adobe Connect helps deliver engaging Training and Learning sessions, highly-customized, branded & engagement-led Webinars, and reliable, personalized high-quality Meetings. Government agencies use Adobe Connect as persistent virtual environments for Emergency Preparedness and Rapid Response with secure real-time information exchange for interagency collaboration – [Learn more](#)

Contact Us



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