

Focused Review guide

for reviewing your implementation's most critical metrics and variables

Why should you review your implementation every few months? So you can address any issues with data quality while they're still small. If you consistently do this Focused Review after each website release, you'll find that your bi-annual <u>Full Reviews</u> are much easier, and you'll prevent small issues from growing into big data issues that could erode stakeholders' confidence.

1. Start with your top 5 KPIs.

Knowing your top 5 key performance indicators (KPIs) will help you determine the associated metrics and variables you need to examine. (*If you haven't refreshed your KPIs in the last 6 months or if your business hasn't created KPIs yet, follow these instructions*.)

2. Make sure your KPI metrics and variables are still functioning well.

Remember, code updates over time can have unintended ramifications. You want to make sure that all the metrics and variables associated with your <u>top 5 KPIs</u> are still functioning properly. Ideally, this should be done right after a website release; if you haven't done it in the last few months, do it *now*. To do this:

- a. Create dashboards to see hourly trended views of these critical metrics and variables (or set up <u>intelligent alerts</u> for each metric) and monitor them for a day or two to ensure you're getting the data you expect, and the data is correct. Look for inflection points. Be prepared to remediate any critical issues immediately. If you find any discrepancies that don't look correct, look in your data layer, tag manager rules, and processing rules to find out why.
- b. Re-run the <u>Analytics Health Dashboard</u> to monitor broad trends of your KPI metrics and variables.

For more details about how to make sure your metrics and variables are functioning properly, <u>read these tips</u> from Adobe Analytics Champion Sarah Owen.

3. Thoroughly examine the data from the updated section of your site.

Ensure the most recent site release did not adversely impact the data collection for that section of the site: review all the code and variables that correspond to that section to ensure that the new tracking is working as designed.

4. Update your documentation.

If you have added or changed any metrics or variables recently, you need to update your BRD and SDR. (If you don't have documentation of your implementation, export a list of variables and create your BRD or SDR using <u>this template</u>.)

5. Immediately address any gaps you find in your data quality.

Assess the situation and make a plan to remediate the data. Then make the needed changes, update your documentation, and inform your stakeholders about the changes you made.

Note: In the future, you should go through this Focused Review checklist right after each website release.

Watch this <u>2-minute video</u> from Adobe Analytics Champion Sarah Owen about natural times when you can fit reviews of your implementation into your busy schedule.