

Adobe® Open Options

CLP 4.5 Volume Licensing Program Guide

Education Version

Version 3.0
Revised August 2007

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CLP 4.5 Summary

The Adobe Open Options (AOO) CLP 4.5 is a two-year licensing program membership with Adobe. A CLP 4.5 member (Program Member¹) places an initial order with either its Adobe Licensing Center (ALC) or reseller for Adobe software licenses and optional Upgrade Plan. The point value of the initial order sets the discount level for that order and for any additional orders placed during the life of the CLP 4.5 membership. A Program Member may improve its discount level as it accumulates points by purchasing additional licenses or Upgrade Plan during the term of its CLP 4.5 membership.

CLP membership is available worldwide to Commercial, Government and Education organizations and covers most Adobe desktop products.

Membership

Every new or renewing Program Member is required to enroll in the CLP 4.5 membership program with Adobe. New or renewing Program Members submit their CLP 4.5 enrollment form to Adobe. Promptly following Adobe's approval of enrollment, the Program Member will receive a CLP 4.5 Membership ID via email from Adobe.

The AOO 4.5 worldwide product point values list is published in the Adobe Discount Level Calculators on the Adobe Open Options pages at www.adobe.com. These calculators are intended to be used as an estimation tool. Please work with your ALC or reseller for specific point values and prices.

CLP Summary

WORLDWIDE EDUCATION MEMBERS	
Member Type Educational entity	As defined in the Education CLP 4.5 membership terms and conditions.
Basis of CLP 4.5	Total point value of initial order determines discount level (future orders continue to accumulate points and may improve discount level).
Discount levels (worldwide)	Three point levels 1 = 6,000 – 19,999 2 = 20,000 – 49,999 3 = 50,000+
Membership Term	2 years, between Program Member and Adobe
Minimum reorder?	No
Concurrent Licenses available?	Yes, for some products for lab or administrative use. The Program Member must maintain and use adequate verification or monitoring software to manage the concurrency.

¹ Program Member refers to Program Members throughout this document.

Affiliates

Program Members have the option of adding affiliates¹ to their membership. There are two types of affiliates a Program Member may have associated with their CLP Membership: Member-Listed Affiliates and Self-Enrolled Affiliates. Specific features apply to each type, and some are shared by both.

Member-Listed Affiliates

A Program Member may list eligible affiliates on their online enrollment² enabling them to participate in CLP. These Member-Listed Affiliates do not need to enroll on their own, but they are able to purchase under the Program Member's CLP Membership and receive the same discount level. Any orders placed by the Member Listed Affiliates will accumulate applicable points towards the Program Member's membership. Member-Listed Affiliates do not have an initial purchase requirement.

Self-Enrolled Affiliates

Any eligible affiliate that is listed on a Program Member's enrollment is also eligible to enroll separately as a Self-Enrolled Affiliate. Participating as a Self-Enrolled Affiliate requires the submission of a separate enrollment form, establishes separate serial numbers and allows the Affiliate to designate their own Adobe License Center (ALC) or Reseller and Upgrade Plan payment terms.

Initial purchase requirement

Each new Self-Enrolled Affiliate is required to make an initial purchase of 1,000 points.

Affiliate Characteristics		
	Member-Listed	Self-Enrolled
Points accumulated added to Program Member total	X	X
Receives the same discount level as Program Member	X	X
Entity name must be listed on the Program Member's enrollment	X	X
Participation ends when Program Member's membership expires	X	X
Must enroll separately via CLP 4.5 Affiliate Enrollment		X
Chooses Upgrade Plan payment option		X
Can select any Adobe License Center or authorized reseller from which to make purchases		X
Assigned unique membership number		X
Assigned serial numbers which are different from Program Member		X
Initial purchase required		X

1. as defined in the CLP 4.5 online terms and conditions, or if Program Member has a written CLP membership agreement then as defined in such agreement

2. Known as Schedule A on the paper-based CLP 4.0 agreement

Adobe License Center or designated reseller

The Program Member designates an Adobe License Center (ALC) and if desired, a designated reseller, on the CLP 4.5 membership enrollment form. An ALC is a reseller authorized by Adobe to offer the AOO CLP 4.5 for commercial, education, and/or government Program Members.

Note: In some locations, Program Members may order software products through a reseller that is not an ALC. In this case, the Program Member still must satisfy all obligations in the CLP 4.5 membership that reference ALC(s), but does so through the reseller. In this Program Guide the term “ALC or reseller” is used to describe the entity from whom the Program Member orders Adobe software.

Note: Find an Adobe Authorized Reseller here:

Improving discount levels

Program Members may achieve better discount levels as they and their affiliates continue to make purchases throughout the term of the membership.

Re-leveling

On the 26th day of each month, Adobe reviews the total points purchased by each Program Member, including its affiliates, from the effective date of the Program Member’s CLP 4.5 membership through the 25th of that month. If a Program Member’s total points accumulated through the 25th day have qualified the Program Member for the next discount level, beginning on the first day of the following month, the Program Member is eligible for the improved level. Adobe will send notification of the improved discount level to the Program Member’s main contact, ALC, Adobe Account Manager, and the main contact and ALC for each Self-Enrolled Affiliate. Program Members are responsible for informing any other channel partners with whom they do business that they are eligible for the improved discount level.

Example 1 — Adobe receives an order from an ALC for ABC Company on July 21. ABC Company’s CLP 4.5 membership was effective as of April 3. On July 25, the system calculates the total points for all orders placed by ABC Company and its affiliates from April 3 to July 25. If the total points put ABC Company in the next discount level, Adobe automatically changes the Program Member’s discount level effective August 1 and notifies the Program Member, its ALC, and the Adobe Account Manager.

Example 2 — Adobe receives an order from an ALC for ABC Company on July 27. Because the monthly point calculation takes place on the 25th, this order is added into the Program Member’s August 25 discount level validation. If the total points on August 25 put the Program Member in the next discount level, the change takes effect September 1.

End User ID number

Adobe establishes an End User ID number for each Program Member and each Self-Enrolled Affiliate. Information about all orders for that Program Member or Self-Enrolled Affiliate can be found within the Adobe Licensing Web Site (<https://www.licensing.adobe.com>) using the End User ID. This number is different from the Program Member’s CLP 4.5 membership number, which is valid only during the two-year duration of the CLP membership. Members will retain the same End User ID even after a membership expires, and a new one begins.

Adobe Licensing Web Site

The Adobe Licensing Web Site (LWS) (<https://www.licensing.adobe.com>) allows CLP members to access pertinent information about their membership including comprehensive order details, LWS account information, product serial numbers and membership information such as expiration date. New Program Members will receive an e-

mail containing their login and password for LWS following their LWS account set-up with a CLP 4.5 membership.

Reports

Program Members may print a Statement of Account marked with the Adobe logo from the Adobe Licensing Web Site (LWS), located at <https://www.licensing.adobe.com>. This document could be several pages long. Program Members may select a date range to create an online printable master document that includes all products licensed during the date range.

Program Members may also run a comprehensive order details report that summarizes all orders reported to Adobe, with these restrictions:

- The main contact named in the Program Member's CLP 4.5 enrollment has access to all of the Program Member's orders as well as all orders of its affiliates, including those of any Self-Enrolled affiliate(s).
- The main contact listed on each Self-Enrolled Affiliate's enrollment form has access only to information about orders placed by that affiliate.

Customer Service

Adobe Customer Service provides support for Adobe Open Options participants. Program Members may call 1-800-833-6687. Outside the U.S. and Canada, Program Members should visit Customer Service International Support at www.adobe.com/support/intlsupport.html for more contact information.

How to Order

Initial order

Within 30 days of receipt of the Membership ID, the Program Member must submit a purchase order for its initial order to its ALC. This order must meet the minimum point level selected in the CLP 4.5 Membership enrollment. The Program Member then receives an order confirmation e-mail that includes directions for accessing serial numbers for the products it ordered.

If this purchase order does not meet the minimum point value for the selected discount level, the order is not processed, serial numbers are not generated, and the order is returned for correction. If the Program Member does not correct and resubmit the order within 7 days, Adobe sends the Program Member, ALC, and Account Manager an e-mail notice indicating the initial order has not been received. Within 15 days, Adobe may suspend the CLP 4.5 membership.

Reorders and additional orders

Reorders and additional orders can be placed through the Program Member's ALC at any time and will receive the same discount as the initial order until the time that the Program Member accumulates enough points to receive a deeper discount.

There is no minimum point requirement for orders after the initial order.

License purchase requirements

Program Members and affiliates are responsible for placing orders for licenses during the same month that any software is installed, deployed or otherwise used or made available for use by the Program Member/ affiliate.

Media and documentation

Documentation is available online for most Adobe desktop products. Program Members may order any software media or printed documentation that they require. Quantities must not exceed the number of licenses being ordered. Media and printed documentation orders do not count toward point accumulation.

Electronic Software Delivery

For CLP 4.5, Adobe provides ESD for selected products via the Adobe Licensing Web Site (<https://www.licensing.adobe.com>). Some of the Adobe products may not be available through ESD.

Adobe provides the main contact named on each affiliate enrollment and CLP 4.5 membership, as well as any ship-to contact listed on an order, with access to a secure electronic software delivery (ESD) server. These contacts may download any available Adobe desktop software product provided they meet the conditions outlined in the “License purchase requirements” section above.

Please note the number of downloads for each product is tracked on the download site and is available for customers to view on the ESD download page.

Adobe Customer Service can assist Program Members with ESD download issues.

Serial numbers

CLP 4.5 Program Members will be issued one serial number for each product, version, and platform except for products that come in both Macintosh® and Windows® versions. For these products, Program Members receive serial numbers for both platforms, even when only one platform is licensed. Program Members use their respective serial numbers for all of its installations of a given product. Serial numbers do not change when CLP 4.5 memberships are renewed as long as the same End User ID is selected on the enrollment.

Program Members can retrieve serial numbers by logging into LWS and following the online instructions.

Returns

Purchases made under a CLP 4.5 membership may only be returned for one of these reasons:

- The Program Member does not agree with the terms and conditions of the End User License Agreement (EULA).
- The wrong product, platform, or quantity was delivered. (This could include Adobe shipping the item requested on the ALC or reseller’s purchase order, but this information not matching what the Program Member ordered.)
- The Program Member receives a duplicate shipment or duplicate billing (due to a duplicate purchase order from the ALC or reseller).
- The Program Member cancels the order (before receiving the order but after Adobe has shipped it)

Adobe must approve any request for returns. The Program Member must make the request for a return within 30 days of the original license order. The request must state the reason and provide proof of the original order date. An Adobe Letter of Destruction provided by the ALC or reseller and with an original authorized signature from the Program Member must be received in order to issue credit.

If a return is approved the Program Member’s point totals will be adjusted in the next month’s report.

A Program Member may make a partial return of an order. However, Adobe may reject any partial return that would cause a decrease in the Program Member’s discount level.

Following are two return examples that would cause a move to a lower discount level:

- **Example 1** — The return would place the Program Member in a lower level. The request is rejected until the Program Member amends its CLP 4.5 membership to the new level.
- **Example 2** — The Program Member wishes to return 100% of its initial order and continue its CLP 4.5 membership. The request is approved only if it is accompanied by an order that meets the minimum initial point requirement for the Program Member's original discount level.

Upgrade Plan

Under Upgrade Plan, Program Members pay for the right to receive any upgrades that Adobe makes generally available during the term of their Upgrade Plan coverage.

Coverage begins on the first day of the month following the month during which it is ordered. Orders placed on the first day of the month start that day. Program Members receive points for the value of Upgrade Plan. Coverage ends on the same day that the CLP membership ends.

Program Members may purchase Upgrade Plan for any new and/or upgrade licenses, provided the Upgrade Plan is purchased at the same time as the licenses. The only exception to this rule occurs during the first six months of the CLP 4.5 membership, when the Program Member may purchase Upgrade Plan separately for any current version licenses purchased prior to the current CLP membership.

Coverage ordered after the first six months of the CLP 4.5 membership is prorated by six-month increments, as shown in this table detailing the Upgrade Plan SKUs by payment option:

UPGRADE PLAN PAYMENT OPTIONS FOR CLP 4.5				
Payment option	Month of the CLP 4.5 membership			
	1-6	7-12	13-18	19-24
1-year	12-month SKU	6-month SKU	12-month renewal SKU	6-month SKU
2-year	24-month SKU	18-month SKU	12-month SKU	6-month SKU

Program Members ordering Upgrade Plan for a product in the same month as a new version of the product is announced, but before the announcement date, must contact Adobe Customer Service to request an upgrade at no additional charge.

Example: A Program Member orders Upgrade Plan for a product on August 12. Adobe announces a new version of that product on August 18. Upgrade Plan starts September 1. The Program Member contacts Customer Service, which provides an upgrade license and media coupon at no additional charge to this Program Member.

If Adobe discontinues a product for which a Program Member has ordered Upgrade Plan, Adobe does not refund Upgrade Plan fees.

Payment Options

Program Members may pay the Upgrade Plan fee in two installments or in a single installment. Whichever payment option a Program Member selects at the beginning of the membership will apply to all Upgrade Plan purchases throughout the two-year membership term.

Upgrade Plan renewals

Adobe will notify the Program Member via e-mail 90 days before Upgrade Plan coverage is due to expire. Program Members must renew by their Upgrade Plan anniversary date or coverage will lapse. Early renewal does not change a Program Member's anniversary date.

CLP 4.5 membership renewals

At the end of the 2-year CLP 4.5 membership, Program Members wishing to participate in another 2-year CLP membership may be given the option of renewing¹. Program Members keep the serial numbers and the End User ID from their prior CLP membership. However, the renewal CLP membership is assigned a new CLP membership number.

Renewal Notification

Adobe notifies the Program Member in advance of their CLP 4.5 membership expiration date that their CLP membership is due to be renewed.

Renewals should be submitted 10 days before the CLP 4.5 membership expiration date in order to be executed on time.

Renewal Requirements

CLP 4.5 Program Members who wish to enroll in the program for an additional two-year membership are required to re-enroll online.

CLP renewal requires an initial purchase to set the discount tier for the new two-year CLP term.

The initial purchase for a CLP renewal can be waived when the Program Member's average annual point total is greater than the minimum point requirement of any given discount tier. In order to determine if a Program Member qualifies for renewal without an initial purchase they should divide their total current CLP points by two, if the result is greater than any CLP discount level minimum point requirement then they may renew at that level with no initial purchase.

Program Members who renew their membership and set their new discount level based upon point accumulation from their previous membership (instead of placing an initial order) begin the new membership with zero points. Upon request, Adobe will review a Program Member's order history from the CLP 4.5 membership's effective date to the request date to determine the potential discount level for the renewal term.

Renewal Examples

The following examples are based on commercial Program Members in U.S. and Canada that select CLP Level 1 (minimum point value: 40,000).

Example 1: The Program Member's initial order is valued at 40,000 points. Over the term of the CLP 4.5 membership, the Program Member places additional orders valued in total at 20,000 points. At the end of the CLP 4.5 membership, the Program Member has accumulated 60,000 points. The Program Member divides its total points by two to arrive at an annual average of 30,000 points. This Program Member does not qualify to renew its CLP 4.5 membership without an initial order because its annual average did not meet the minimum point requirement for any CLP commercial discount level.

Example 2: The Program Member's initial order is valued at 100,000 points, and the Program Member never orders anything else. The Program Member divides its total points by two to arrive at an annual average of 50,000 points. The Program Member has exceeded the minimum requirement of 40,000 points for CLP commercial discount level 1 and may renew the CLP 4.5 membership for two more years at CLP Level 1 with no initial purchase requirement.

1. If the CLP Program is being made available at such time.

Example 3: The Program Member's initial order is valued at 60,000 points. The Program Member adds 60,000 points during the CLP 4.5 membership term, which moves the Program Member to Level 2 and provides better pricing. At the end of the CLP term the Program Member has accumulated a total of 210,000 points. The Program Member divides its total points by two to arrive at an annual average of 105,000 points. The Program Member may renew at Level 2 without the requirement of an initial purchase, because its annual average exceeds the minimum requirement of 100,000 points.

Affiliate Renewals

Affiliates wishing to participate in CLP 4.5 after the expiration of their initial membership may do so after the parent Program Member has re-enrolled.

Self-Enrolled Affiliates must renew on their own behalf in order to continue to participate in CLP after the end of their initial membership. If a CLP 4.5 membership is renewed without an initial order requirement, the associated enrollment schedules may be renewed without an initial order requirement. If a CLP 4.5 membership is not renewed for any reason, the associated affiliate enrollment schedules may not be renewed.

High-Volume Discount

Summary

By ordering certain products (including upgrades and/or Upgrade Plan for these products) at certain unit quantities in a single transaction, Program Members can earn greater discounts.

Availability

- In the U.S. and Canada: The High-Volume Discount is available to commercial, government, and education Program Members.
- In Japan: The High-Volume Discount is available to commercial Program Members.
- In Western Europe: The High-Volume Discount is available to commercial and education Program Members.
- In the rest of the world: The High-Volume Discount is available to commercial and education Program Members for Asia Pacific and Latin America.

Membership

There is no separate enrollment required. Participation in this CLP 4.5 option is automatic through the use of a special SKU, applied at the time of transaction.

Discount levels

Program Members order the appropriate High-Volume SKU on the appropriate CLP 4.5 price list. High-Volume Discount orders are validated for their discount on a per-transaction basis. Each order must meet the minimum unit requirement to qualify for a High-Volume Discount.

Note: Different products may not be combined to reach the minimum unit quantity.

High-Volume Discount orders provide the same point CLP point values for license, upgrade license, Upgrade Plan, or any other CLP order.

The following table lists the discount levels and minimum units required for each purchase:

EDUCATION* Member	
Level	Units per SKU
1	500 - 999
2	1,000 - 2,499
3	2,500+

*Education Program Members are eligible to order through the High-Volume Discount SKUs in the U.S., Canada, Latin America, Asia Pacific and Western Europe.

Upgrade process

Program Members may upgrade all, some, or none of the licenses ordered through the High-Volume Discount. In order for upgrades to qualify for the High Volume Discount, the number of units ordered must meet the same minimums as with standard licenses.

Student Licensing

(Available in U.S., Canada and Japan only)

Summary

Higher-education institution Program Members in the U.S. and Canada may buy certain Adobe education products in volume for distribution to their student population at a price determined by the educational institution. This ability requires the educational institution to sign a separate Student Licensing schedule. Although the education products purchased under the Student Licensing schedule become the property of the student, the total point values accumulated from purchases under the Student Licensing schedule are credited to the educational institution Program Member.

Each student who receives Adobe education product from an educational institution Program Member is responsible for registering their product with Adobe in order to receive their serial number.

Discount levels

There is one price per eligible education product, regardless of the educational institution Program Member's discount level or the number of student licenses purchased.

Products Available and order requirements

To participate, a qualified higher-education institution Program Member must sign a Student Licensing schedule. Products available for purchase under the Student Licensing offering, along with minimum ordering requirements, can be found by visiting: <http://www.adobe.com/aboutadobe/openoptions/>

Documentation

Printed documentation is not available for purchase under CLP 4.5 Student Licensing.

Upgrade Plan

Upgrade Plan is not available for purchase under CLP 4.5 Student Licensing.

Policies

Backward Licensing policy

Adobe allows Program Members to order a current-version license but use a prior version. These members can contact Adobe Customer Service to request a serial number for the earlier version, if they do not already have one. Media, documentation, and/or support for older product versions may no longer be available. The Program Member must follow all guidelines of the current-version EULA.

Concurrency

CLP 4.5 education members may order concurrent licenses for lab or administrative use of certain Adobe products. However, this option may be subject to additional fees, and the Program Member must maintain and use adequate verification or monitoring software to manage the concurrency. Concurrency is not available to the commercial or government market segments except with FrameMaker UNIX shared.

Cross-language licensing

Licenses sold in a specific language grant use rights limited to that language. Program Members do not have the right to deploy product in a language other than what was licensed.

Licenses sold with the designation of “All” as their language do allow Program Members to deploy the product in any language they choose.

Exceptions to the conditions above may apply when the Program Member has active Upgrade Plan coverage and the new version of their product is not available in the originally licensed language, or a new local language is made available. In these instances Adobe will communicate what cross-language rights may apply.

Cross-platform licensing

CLP Program members receive product serial numbers and media for both Windows and Mac as long as the product is available for both Windows and Mac, and the two platforms are at the same version. Program Members can choose to use either platform, so long as the total number of licenses being used does not exceed the number purchased.

End User License Agreement

All use of the product is governed by the [End User License Agreement \(EULA\)](#) for the product, that usually must be accepted by electronic click through. EULAs may be found at (<http://store1.adobe.com/products/eulas/>).

Where the CLP 4.5 Terms and Conditions conflict with a EULA, the CLP 4.5 Terms and Conditions supersede.

Media duplication

Program Members must sign a media duplication schedule in addition to their CLP 4.5 membership in order to be authorized to duplicate media. Media duplication is subject to all the restrictions and requirements set forth in the applicable schedule.

Worldwide Currencies

Adobe publishes CLP pricing for ALCs in USD, EURO, and Japanese Yen only. A price list for ALCs is published in each currency, based on established exchange rates.

Note: These price lists may or may not represent the same price worldwide. Pricing may vary based on exchange rates and other factors. A Program Member's worldwide CLP membership does not necessarily guarantee the same pricing worldwide; only access to the same discount level.

All fees for the Licenses, Support and Upgrade Plan are determined by the ALC. Adobe does not set the pricing that ALCs may charge and the Program Member is free to negotiate fees directly with ALCs. Matters such as

price, delivery, method of installation and payment terms must be agreed between the Program Member and the Program Member's ALC(s).

A single currency is established for each worldwide region, and ALCs are required to transact each order with Adobe in the appropriate regional currency. The appropriate regional currency is determined based on the end user address where the order is being shipped (the Ship To address.)

Worldwide ALCs may choose to transact orders in other local currencies; however, they must complete each transaction with Adobe in the appropriate regional currency.

The following table lists the currency for each country or region:

Ship To Region (Country)	Currency
US and Canada	USD
Latin America, including Mexico and the Caribbean	USD
Europe (All EU and EFTA countries)	EURO
Rest of Europe (All non-EU/EFTA countries in Europe and Eastern Europe)	USD
Middle East and Africa	USD
Asia Pacific (China, Taiwan, all of Southeast Asia, Australia, New Zealand, India, and all other countries in Asia, excluding Japan)	USD
Japan	Yen

Transfer of license

Adobe's product EULAs may permit the transfer of software licenses to another person or legal entity. However, CLP licenses may not be transferred as broadly, per the CLP 4.5 membership terms. But CLP 4.5 Program Members may transfer CLP licenses under certain circumstances, such as when that becomes necessary due to mergers, acquisitions, consolidations, or divestitures. The following is the policy for transfer of license:

- Program Members may transfer licenses to any other qualifying CLP Program Member, as well as to any organization participating in TLP.
- Both the previous and new licensees must complete and sign the Transfer of License form.
- The transferee must agree to the terms of the EULA.
- CLP 4.5 points credit transfers to the new licensee.
- Active Upgrade Plan for a license must be transferred along with the license.

Use of Information

Adobe may use information about Program Members or affiliates for purposes of administering the CLP 4.5 program and for fulfilling its obligations under the CLP 4.5 membership agreement. Such information may be used among Adobe entities worldwide and among ALCs and resellers worldwide. This includes but is not limited to, the following:

- Sharing necessary program information of any member's (or enrolled affiliate's) with its ALC or reseller, including member number (End User ID)
- Sharing information about a member with its affiliates, or vice-versa
- Adobe may obtain the name and contact details of a licensing contact within Program Members (or affiliates) and sending program related communications to such licensing contacts. This includes notices of Upgrades, program changes, notice of discontinuance of SKUs, etc.

- Adobe may provide name and contact details of a licensing contact at a Program Member (or affiliates) to ALCs or resellers, and to Adobe entities involved in program administration, wherever they may be located.

CLP 4.5 definitions

Affiliate—Affiliates are entities that have legal personality and, in the case of Education affiliates, are related schools, colleges, and/or universities that are owned, controlled, or under common ownership with your organization. Ownership is deemed to be at least 50 percent of the equity having the power to vote on or direct the affairs of the entity controlled by, controlling, or under common control with your organization.

Concurrency — The ability for more than one user to access an Adobe product at the same time, where the total number of concurrent users differs from the number of licenses ordered, but the number of users accessing the software at a given time does not exceed the total number of licenses purchased.

Cross-platform license — Where available, each Macintosh® or Windows® license for a product at the same version on both platforms entitles the user to run the software on either platform, but not on both. The Program Member receives both a Macintosh and a Windows serial number with each transaction for every product license. Cross-platform licensing only applies to Macintosh and Windows platforms, not to other platforms such as UNIX, Linux, and so on.

Discount Level — A pricing level that a Program Member achieves under CLP 4.5, based on the Program Member's initial order value plus incremental order values. The level is determined by the total point value of the products and Upgrade Plan ordered by the Program Member and its affiliates.

End User ID — The number that results when Adobe creates an account for a new CLP Program Member or Self-Enrolled Affiliate. Information about all orders for that Program Member or Self-Enrolled Affiliate can be found within the Adobe Licensing Web Site (<https://www.licensing.adobe.com>) using the End User ID. This number is different from the Program Member's CLP 4.5 membership number, which is valid only during the two-year duration of the CLP membership. Members will retain the same End User ID even after a membership expires, and a new one begins.

Initial order requirement — The minimum order that must be placed within 30 days after Adobe issues a CLP 4.5 membership number, in order to qualify the Program Member for participation in CLP 4.5.

Licensing Web Site — This is <https://www.licensing.adobe.com>, the source used by Adobe sales, the channel, and Adobe volume licensing participants for information on current accounts.

Point Value — A method of establishing a single worldwide value for Adobe desktop products and Upgrade Plan.

User — Any individual authorized by the licensee to access and use CLP 4.5 Member licensed products for the licensee's own internal business purposes.

For more information

Contact your Adobe License Center or Adobe Customer Service, or visit www.adobe.com.

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