

Current List of Certifications, Standards, and Regulations

Adobe Service Offering	Completed Certifications and Attestations
Adobe Captivate Prime	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹ , FERPA-Ready ¹
Adobe Connect On-Demand	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹
Adobe Creative Cloud for enterprise	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, FedRAMP Tailored, GLBA-Ready ¹ , FERPA-Ready ¹
Adobe Document Cloud - Acrobat DC	SAFE BioPharma [®] digital identification standard
Adobe Document Cloud - Adobe Sign	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, FedRAMP Tailored, HIPAA-compliant ¹ , GLBA-Ready ¹ , FERPA-Ready ¹ , FDA 21 CFR Part 11 compliant ¹ , PCI DSS V3.2 compliant merchant and service provider, SAFE BioPharma [®] digital identification standard
Adobe Document Cloud - PDF Services	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, FedRAMP Tailored, GLBA-Ready ¹ , FERPA-Ready ¹ , PCI DSS V3.2 compliant merchant and service provider ⁴
Adobe Managed Services (Connect and Adobe Experience Manager (AEM) ² only)	FedRAMP, SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹ , FERPA-Ready ¹ , HIPAA-compliant ¹
Adobe Experience Cloud (all solutions) ³	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹
Adobe.com eCommerce	PCI DSS 3.2 compliant merchant

¹ An Adobe service that is GLBA–Ready, FERPA-Ready, FDA 21 CFR Part 11 compliant, or HIPAA compliant means that the service can be used in a way that enables the customer to help meet its legal obligations related to the use of service providers. Ultimately, the customer is responsible for ensuring compliance with legal obligations, that the Adobe service meet its compliance needs, and that the customer secures the service appropriately. Under FERPA guidelines, Adobe can contractually agree to act as a "school official" when it comes to handling regulated student data and therefore to enable our education customers to comply with FERPA requirements.

² AEM Mobile and AEM Livefyre are recent acquisitions and are not currently part of the AEM Managed Services offering.

³ Adobe Experience Cloud includes Adobe Analytics, Adobe Audience Manager, Adobe Campaign, Adobe Experience Manager, Adobe Media Optimizer, Adobe Prime Time, Adobe Social, Adobe Target

⁴ PCI DSS compliance excludes Adobe Send & Track service.



Adobe

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